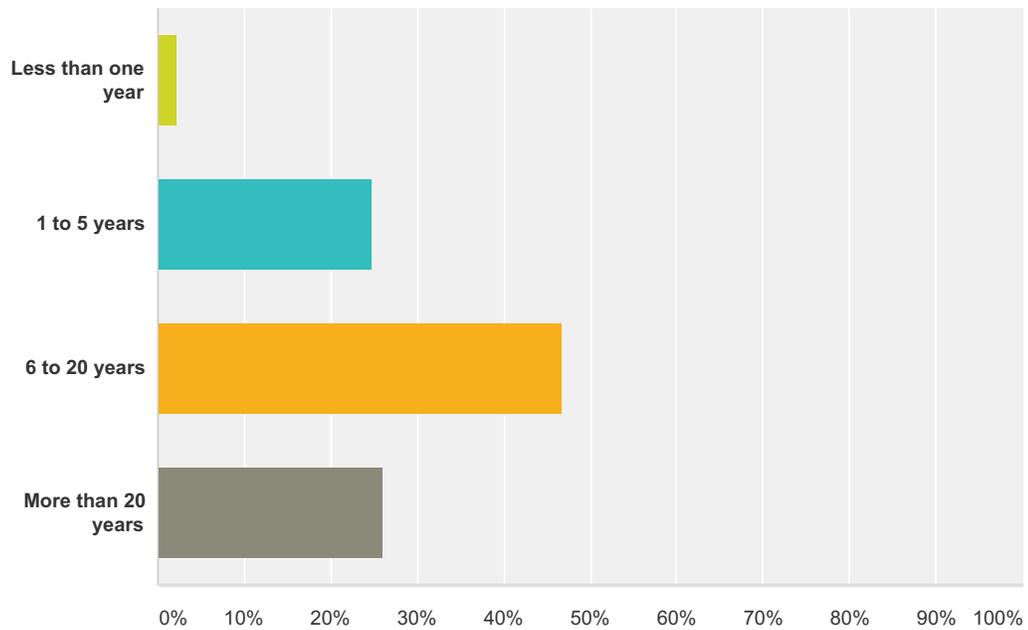


### Q1 How long have you lived OR had a business in Richmond?

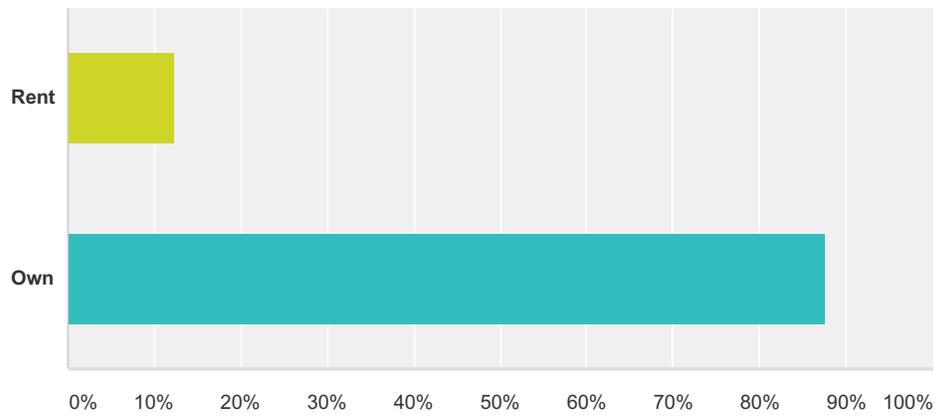
Answered: 218 Skipped: 1



Answer Choices	Responses
Less than one year	2.29% 5
1 to 5 years	24.77% 54
6 to 20 years	46.79% 102
More than 20 years	26.15% 57
<b>Total</b>	<b>218</b>

### Q2 If you are a resident, do you rent or own?

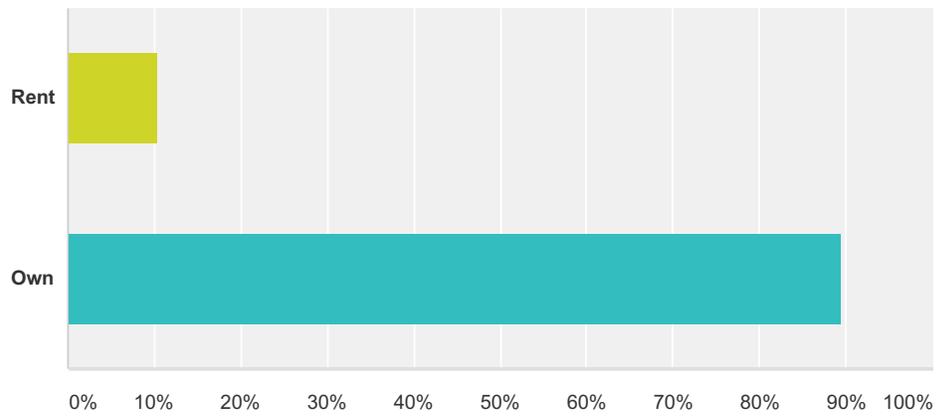
Answered: 218 Skipped: 1



Answer Choices	Responses
Rent	12.39% 27
Own	87.61% 191
<b>Total</b>	<b>218</b>

### Q3 If you are a business owner, do you rent or own your business building?

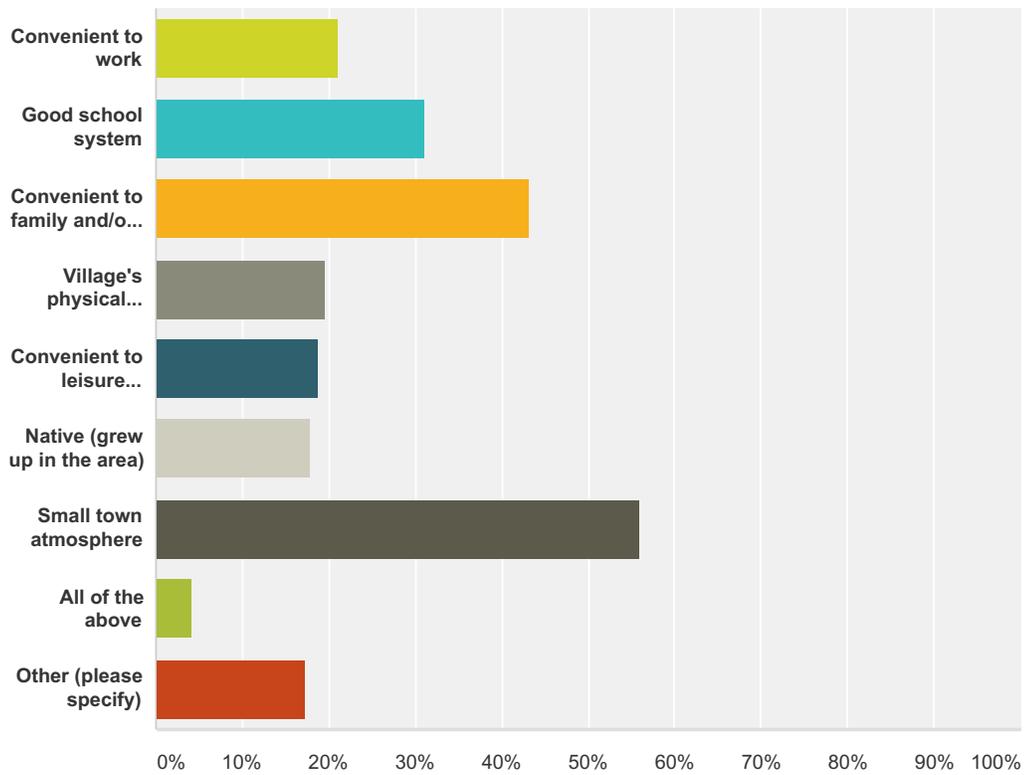
Answered: 19 Skipped: 200



Answer Choices	Responses
Rent	10.53% 2
Own	89.47% 17
<b>Total</b>	<b>19</b>

### Q4 What is/are the main reason(s) why you live in Richmond?

Answered: 218 Skipped: 1



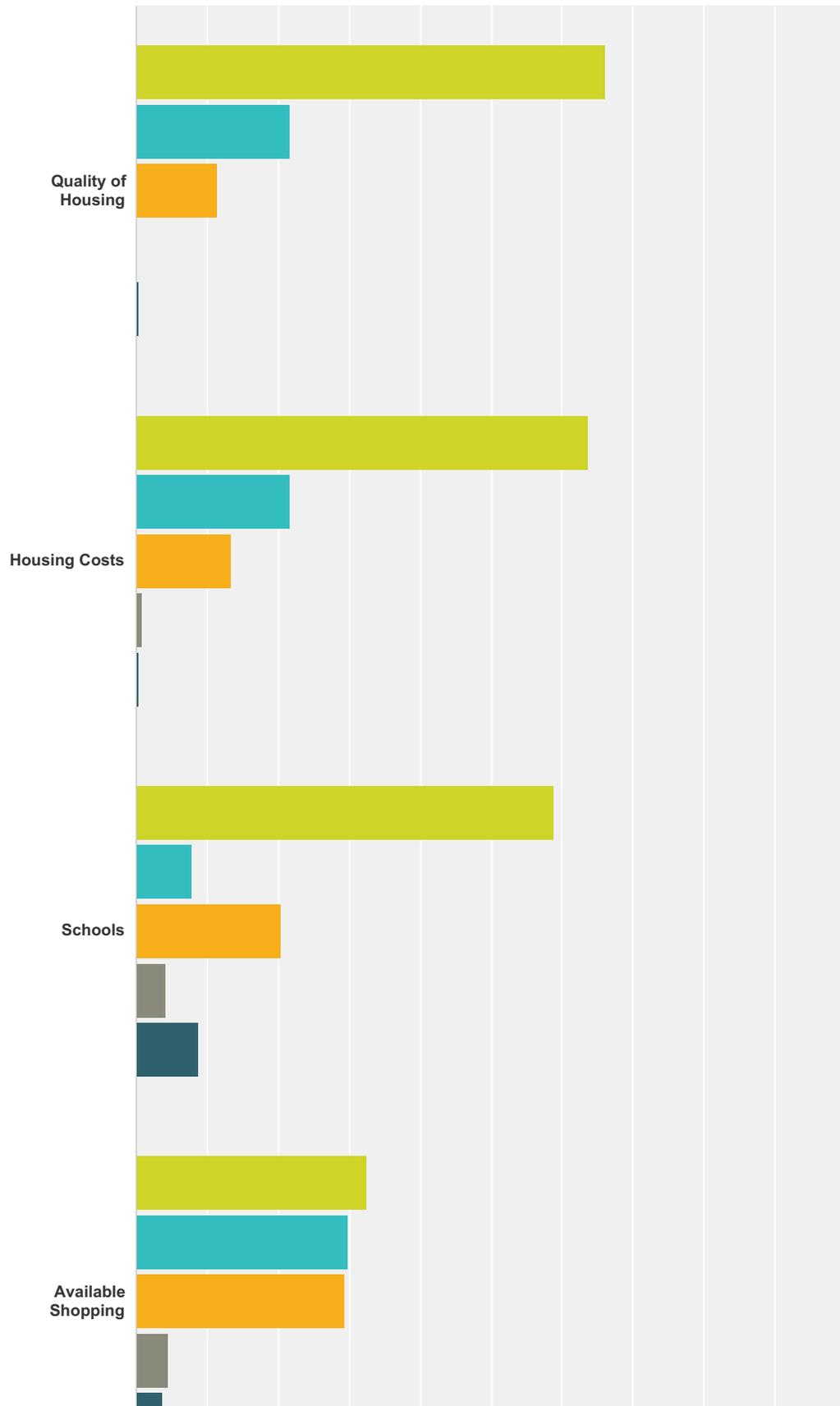
Answer Choices	Responses
Convenient to work	21.10% 46
Good school system	31.19% 68
Convenient to family and/or friends	43.12% 94
Village's physical appearance - unique, quaint, etc.	19.72% 43
Convenient to leisure activities: bike trails, parks, etc.	18.81% 41
Native (grew up in the area)	17.89% 39
Small town atmosphere	55.96% 122
All of the above	4.13% 9
Other (please specify)	17.43% 38
<b>Total Respondents: 218</b>	

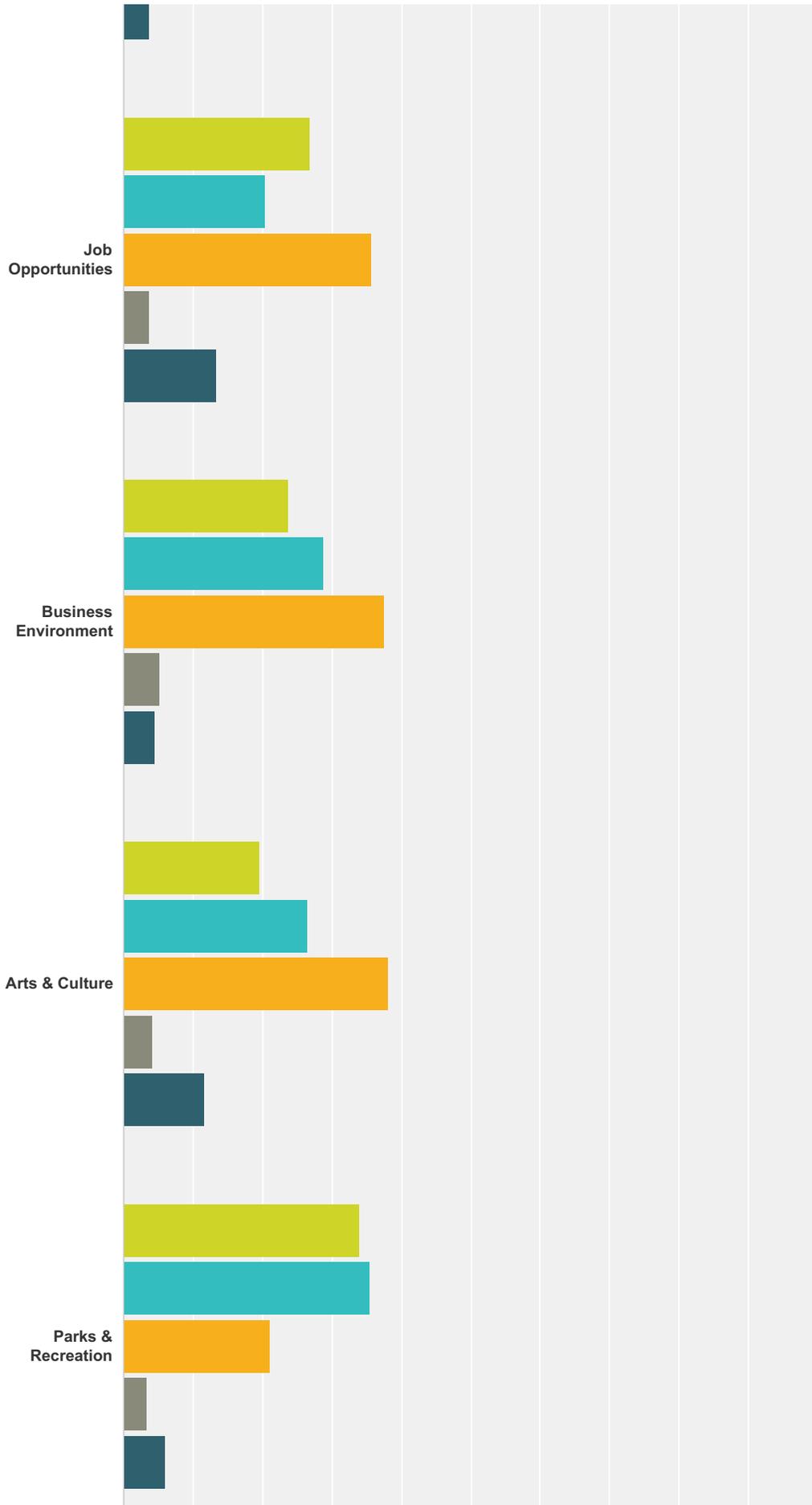
#	Other (please specify)	Date
1	Housing Authority	3/15/2015 3:18 PM
2	crazy	3/14/2015 11:59 AM

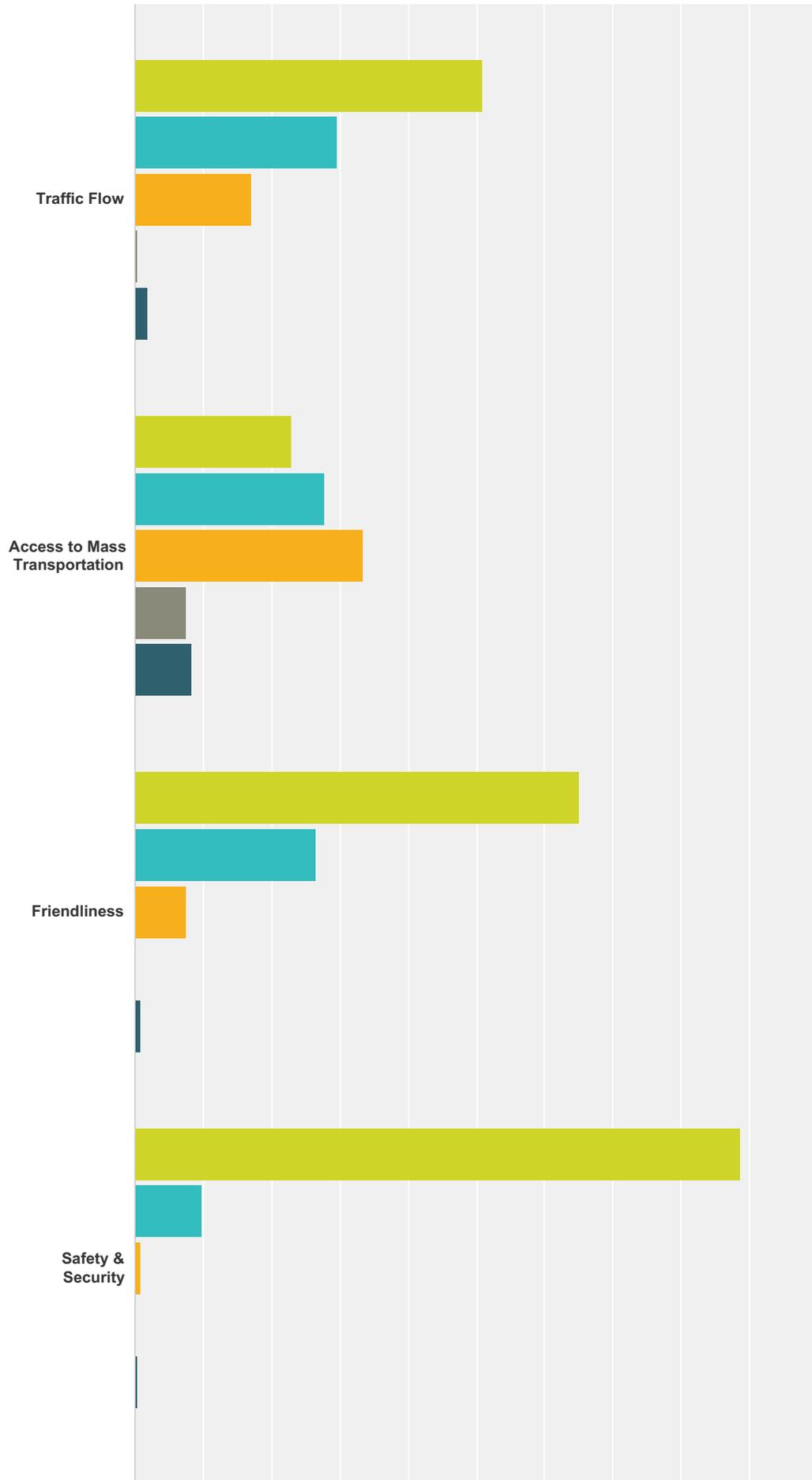
3	Safety	3/11/2015 4:02 PM
4	x	3/10/2015 4:24 PM
5	Bought house as an investment.	3/9/2015 10:39 AM
6	Moved here because low traffic on streets & hwy. and close to husband's job and good schools. Plus good bus transportation for children. We knew they would get to and from home safely.	3/9/2015 10:32 AM
7	at the time we moved here in 1969. Retired now.	3/9/2015 10:20 AM
8	at the time price of home	3/9/2015 9:49 AM
9	Location to Wisconsin, and major highways	2/26/2015 6:17 PM
10	If I would have known roughly 20 years ago when I retired how Richmond would become such a 'lack luster' community, yet one of the highest taxed on real estate, I wouldn't still be living here.	2/24/2015 5:26 PM
11	cheaper rent; I'm from Mundelein(& my kids still live there) and I can't afford the rent in that area.	2/24/2015 1:13 AM
12	found a home that suited us, and son lives here.	2/23/2015 2:57 PM
13	growing community Business	2/21/2015 3:15 PM
14	Found a good price on a home at the time we were looking	2/20/2015 10:22 AM
15	We like McHenry County and KLM builders	2/18/2015 2:44 PM
16	realestate purchase opportunity	2/17/2015 1:42 PM
17	retired to newly built home	2/17/2015 12:48 PM
18	I live in nearby McHenry. I own a building on Broadway in Richmond.	2/17/2015 11:26 AM
19	No good reason at this time	2/16/2015 8:36 PM
20	Local businesses	2/16/2015 7:56 PM
21	Fell in love with the house when house hunting	2/16/2015 5:31 PM
22	We thought it would be a good place to retire.	2/16/2015 3:51 PM
23	moved here for business	2/16/2015 1:19 PM
24	Liked the house and sub division	2/16/2015 1:02 PM
25	real estate	2/16/2015 10:20 AM
26	moved here to run small business	2/15/2015 3:40 PM
27	I was a nice place to live.	2/14/2015 9:22 AM
28	Own store in town	2/13/2015 4:25 PM
29	Own a business	2/13/2015 11:12 AM
30	At time of purchase house was at a reasonable price	2/13/2015 8:43 AM
31	It WAS all of the above until the village started to get mismanaged.	2/13/2015 8:03 AM
32	I am working at Watlow for the semester	2/11/2015 5:16 PM
33	Price of house	2/11/2015 8:38 AM
34	affordable homes	2/10/2015 9:53 AM
35	Close to WI	2/9/2015 5:03 PM
36	Quality of home for the price	2/9/2015 11:43 AM
37	Price of home at time of purchase	2/8/2015 12:59 PM
38	Received a great price on the home I purchased	2/8/2015 12:34 PM

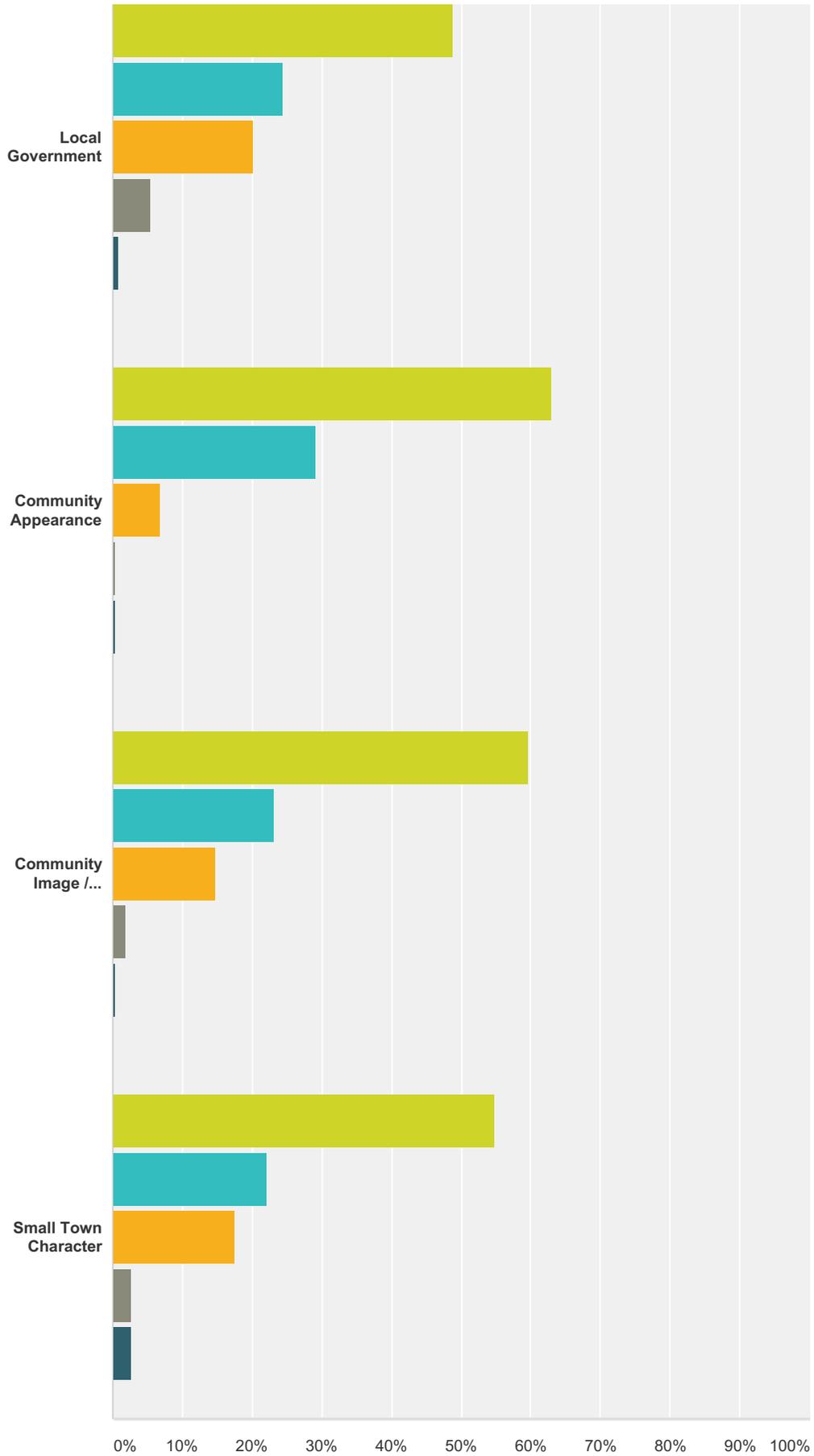
### Q5 How important is each of the following?

Answered: 218 Skipped: 1







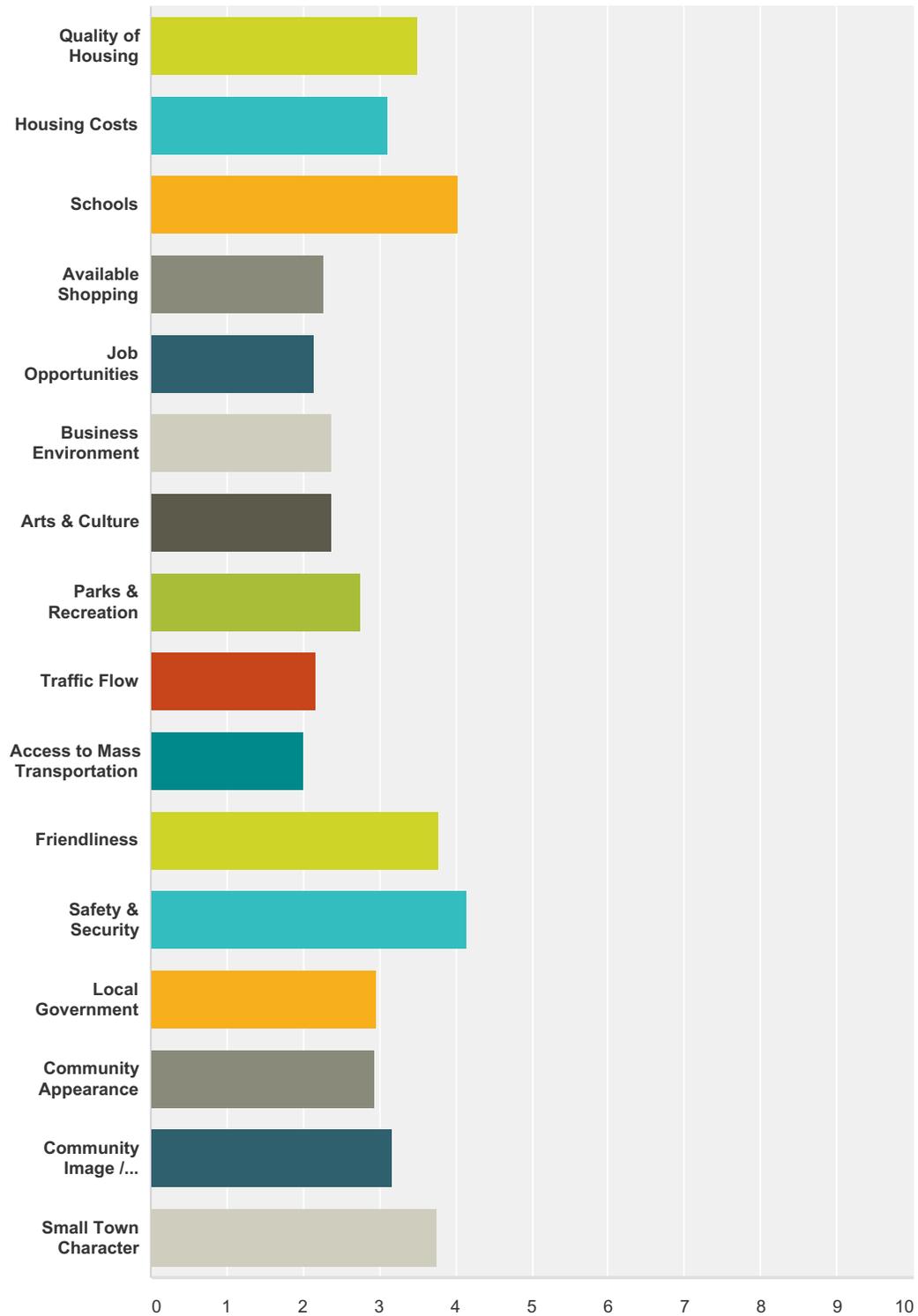


■ Important   
 ■ Somewhat Important   
 ■ Neutral   
 ■ Somewhat Not Important  
■ Not Important

	Important	Somewhat Important	Neutral	Somewhat Not Important	Not Important	Total
Quality of Housing	66.20% 143	21.76% 47	11.57% 25	0.00% 0	0.46% 1	216
Housing Costs	63.59% 138	21.66% 47	13.36% 29	0.92% 2	0.46% 1	217
Schools	58.80% 127	7.87% 17	20.37% 44	4.17% 9	8.80% 19	216
Available Shopping	32.57% 71	29.82% 65	29.36% 64	4.59% 10	3.67% 8	218
Job Opportunities	26.85% 58	20.37% 44	35.65% 77	3.70% 8	13.43% 29	216
Business Environment	23.72% 51	28.84% 62	37.67% 81	5.12% 11	4.65% 10	215
Arts & Culture	19.53% 42	26.51% 57	38.14% 82	4.19% 9	11.63% 25	215
Parks & Recreation	34.11% 73	35.51% 76	21.03% 45	3.27% 7	6.07% 13	214
Traffic Flow	50.93% 110	29.63% 64	17.13% 37	0.46% 1	1.85% 4	216
Access to Mass Transportation	23.00% 49	27.70% 59	33.33% 71	7.51% 16	8.45% 18	213
Friendliness	65.12% 140	26.51% 57	7.44% 16	0.00% 0	0.93% 2	215
Safety & Security	88.79% 190	9.81% 21	0.93% 2	0.00% 0	0.47% 1	214
Local Government	48.85% 106	24.42% 53	20.28% 44	5.53% 12	0.92% 2	217
Community Appearance	62.96% 136	29.17% 63	6.94% 15	0.46% 1	0.46% 1	216
Community Image / Reputation	59.72% 129	23.15% 50	14.81% 32	1.85% 4	0.46% 1	216
Small Town Character	54.84% 119	22.12% 48	17.51% 38	2.76% 6	2.76% 6	217

### Q6 Rate the following:

Answered: 218 Skipped: 1

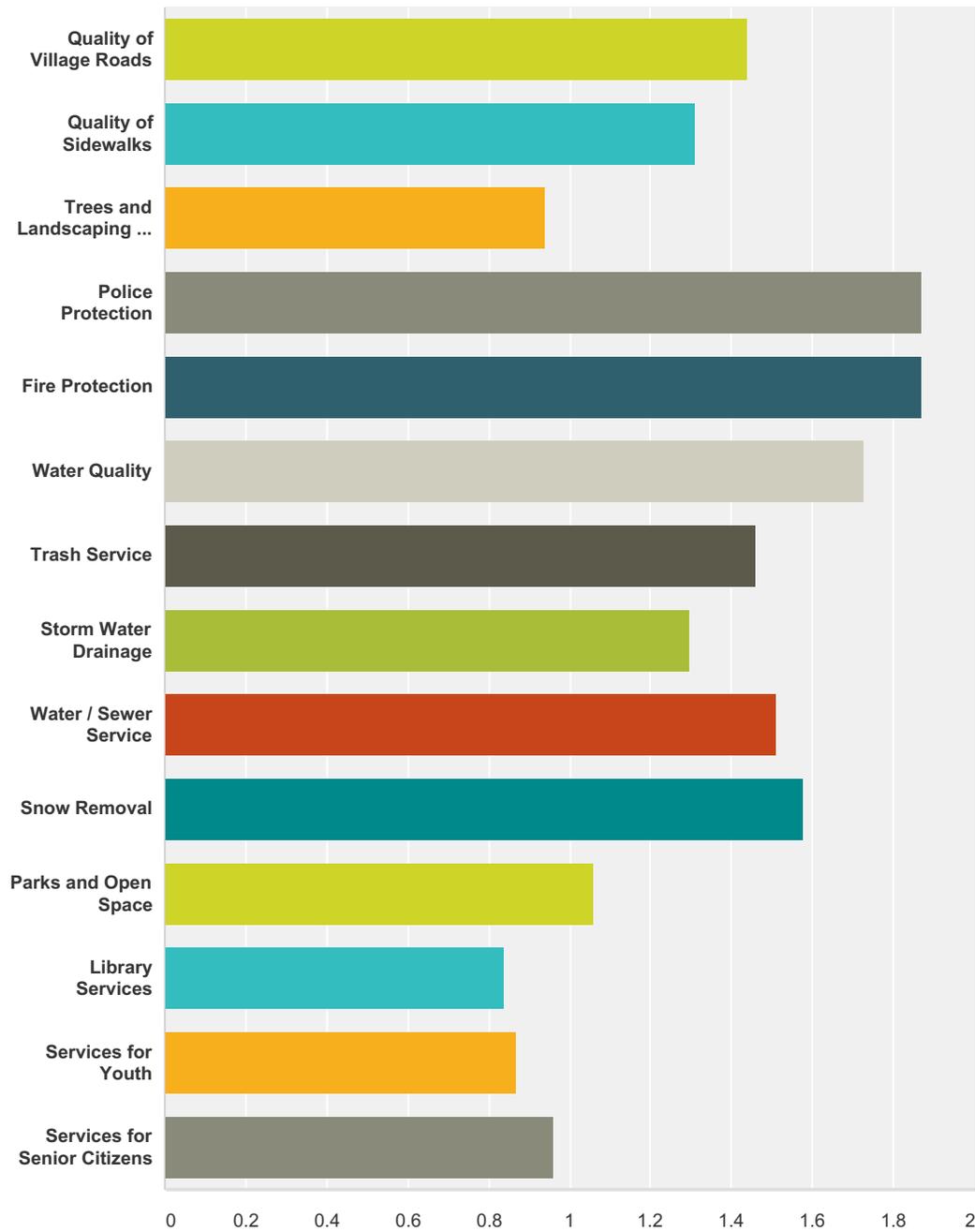


	Excellent	Good	Average	Fair	Poor	Total	Weighted Average
Quality of Housing	5.53% 12	47.47% 103	39.63% 86	5.99% 13	1.38% 3	217	3.50

Housing Costs	<b>3.23%</b> 7	<b>28.57%</b> 62	<b>50.23%</b> 109	<b>12.90%</b> 28	<b>5.07%</b> 11	217	3.12
Schools	<b>33.96%</b> 72	<b>37.26%</b> 79	<b>25.47%</b> 54	<b>3.30%</b> 7	<b>0.00%</b> 0	212	4.02
Available Shopping	<b>0.00%</b> 0	<b>11.11%</b> 24	<b>34.26%</b> 74	<b>25.46%</b> 55	<b>29.17%</b> 63	216	2.27
Job Opportunities	<b>0.47%</b> 1	<b>6.60%</b> 14	<b>31.60%</b> 67	<b>28.77%</b> 61	<b>32.55%</b> 69	212	2.14
Business Environment	<b>0.00%</b> 0	<b>8.45%</b> 18	<b>43.66%</b> 93	<b>25.82%</b> 55	<b>22.07%</b> 47	213	2.38
Arts & Culture	<b>0.47%</b> 1	<b>8.88%</b> 19	<b>41.12%</b> 88	<b>26.64%</b> 57	<b>22.90%</b> 49	214	2.37
Parks & Recreation	<b>3.72%</b> 8	<b>18.14%</b> 39	<b>40.00%</b> 86	<b>26.05%</b> 56	<b>12.09%</b> 26	215	2.75
Traffic Flow	<b>1.84%</b> 4	<b>14.29%</b> 31	<b>23.96%</b> 52	<b>20.28%</b> 44	<b>39.63%</b> 86	217	2.18
Access to Mass Transportation	<b>0.94%</b> 2	<b>6.13%</b> 13	<b>26.42%</b> 56	<b>26.42%</b> 56	<b>40.09%</b> 85	212	2.01
Friendliness	<b>24.65%</b> 53	<b>39.53%</b> 85	<b>26.05%</b> 56	<b>8.37%</b> 18	<b>1.40%</b> 3	215	3.78
Safety & Security	<b>44.91%</b> 97	<b>34.72%</b> 75	<b>13.89%</b> 30	<b>4.63%</b> 10	<b>1.85%</b> 4	216	4.16
Local Government	<b>6.51%</b> 14	<b>26.98%</b> 58	<b>37.67%</b> 81	<b>14.42%</b> 31	<b>14.42%</b> 31	215	2.97
Community Appearance	<b>10.70%</b> 23	<b>21.86%</b> 47	<b>34.42%</b> 74	<b>18.14%</b> 39	<b>14.88%</b> 32	215	2.95
Community Image / Reputation	<b>13.43%</b> 29	<b>24.54%</b> 53	<b>37.50%</b> 81	<b>15.28%</b> 33	<b>9.26%</b> 20	216	3.18
Small Town Character	<b>31.02%</b> 67	<b>29.17%</b> 63	<b>27.78%</b> 60	<b>7.87%</b> 17	<b>4.17%</b> 9	216	3.75

### Q7 How important are the following public facilities/services within the Village of Richmond?

Answered: 218 Skipped: 1

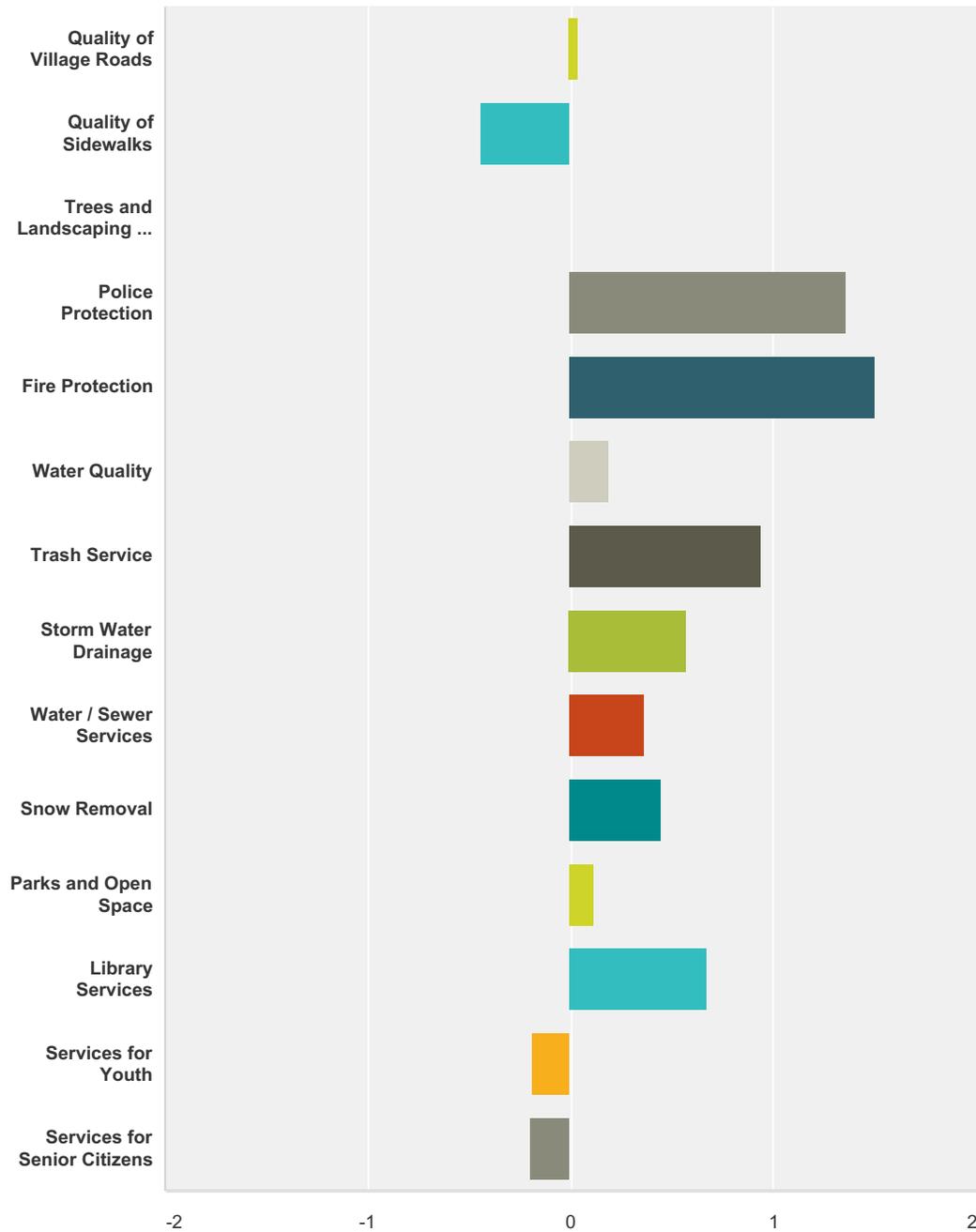


	Important	Somewhat Important	Neutral	Somewhat Not Important	Not Important	Total	Weighted Average
Quality of Village Roads	57.34% 125	29.36% 64	13.30% 29	0.00% 0	0.00% 0	218	1.44
Quality of Sidewalks	52.29% 114	27.06% 59	19.72% 43	0.92% 2	0.00% 0	218	1.31

Trees and Landscaping on Public Property	<b>36.87%</b> 80	<b>29.49%</b> 64	<b>28.11%</b> 61	<b>1.84%</b> 4	<b>3.69%</b> 8	217	0.94
Police Protection	<b>90.32%</b> 196	<b>6.91%</b> 15	<b>2.30%</b> 5	<b>0.46%</b> 1	<b>0.00%</b> 0	217	1.87
Fire Protection	<b>89.40%</b> 194	<b>7.83%</b> 17	<b>2.76%</b> 6	<b>0.00%</b> 0	<b>0.00%</b> 0	217	1.87
Water Quality	<b>76.96%</b> 167	<b>19.35%</b> 42	<b>3.69%</b> 8	<b>0.00%</b> 0	<b>0.00%</b> 0	217	1.73
Trash Service	<b>56.22%</b> 122	<b>33.18%</b> 72	<b>10.60%</b> 23	<b>0.00%</b> 0	<b>0.00%</b> 0	217	1.46
Storm Water Drainage	<b>55.09%</b> 119	<b>21.30%</b> 46	<b>21.76%</b> 47	<b>1.85%</b> 4	<b>0.00%</b> 0	216	1.30
Water / Sewer Service	<b>65.28%</b> 141	<b>20.83%</b> 45	<b>13.89%</b> 30	<b>0.00%</b> 0	<b>0.00%</b> 0	216	1.51
Snow Removal	<b>66.06%</b> 144	<b>26.61%</b> 58	<b>6.88%</b> 15	<b>0.46%</b> 1	<b>0.00%</b> 0	218	1.58
Parks and Open Space	<b>42.13%</b> 91	<b>32.87%</b> 71	<b>18.52%</b> 40	<b>1.39%</b> 3	<b>5.09%</b> 11	216	1.06
Library Services	<b>34.56%</b> 75	<b>26.73%</b> 58	<b>29.49%</b> 64	<b>6.91%</b> 15	<b>2.30%</b> 5	217	0.84
Services for Youth	<b>39.63%</b> 86	<b>22.58%</b> 49	<b>27.65%</b> 60	<b>5.53%</b> 12	<b>4.61%</b> 10	217	0.87
Services for Senior Citizens	<b>42.86%</b> 93	<b>21.66%</b> 47	<b>26.27%</b> 57	<b>6.91%</b> 15	<b>2.30%</b> 5	217	0.96

### Q8 Rate the following:

Answered: 218 Skipped: 1

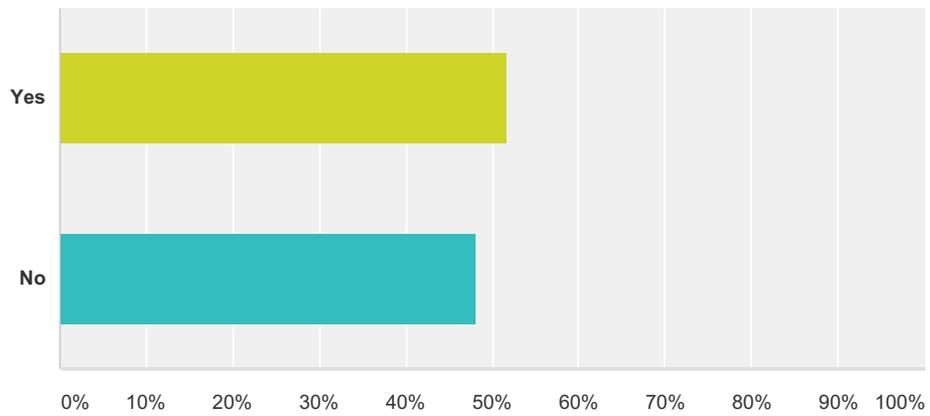


	Excellent	Good	Average	Fair	Poor	Total	Weighted Average
Quality of Village Roads	1.38% 3	28.44% 62	49.54% 108	14.22% 31	6.42% 14	218	0.04
Quality of Sidewalks	1.85% 4	14.81% 32	41.67% 90	21.30% 46	20.37% 44	216	-0.44
Trees and Landscaping on Public Property	2.78% 6	25.93% 56	47.69% 103	15.74% 34	7.87% 17	216	0.00

Police Protection	<b>54.38%</b> 118	<b>33.18%</b> 72	<b>8.76%</b> 19	<b>1.38%</b> 3	<b>2.30%</b> 5	217	1.36
Fire Protection	<b>59.72%</b> 129	<b>32.87%</b> 71	<b>6.02%</b> 13	<b>0.93%</b> 2	<b>0.46%</b> 1	216	1.50
Water Quality	<b>12.04%</b> 26	<b>36.11%</b> 78	<b>24.54%</b> 53	<b>12.96%</b> 28	<b>14.35%</b> 31	216	0.19
Trash Service	<b>25.81%</b> 56	<b>48.85%</b> 106	<b>18.89%</b> 41	<b>6.45%</b> 14	<b>0.00%</b> 0	217	0.94
Storm Water Drainage	<b>12.09%</b> 26	<b>44.19%</b> 95	<b>34.42%</b> 74	<b>6.98%</b> 15	<b>2.33%</b> 5	215	0.57
Water / Sewer Services	<b>11.68%</b> 25	<b>39.25%</b> 84	<b>30.84%</b> 66	<b>10.28%</b> 22	<b>7.94%</b> 17	214	0.36
Snow Removal	<b>13.30%</b> 29	<b>45.41%</b> 99	<b>23.85%</b> 52	<b>8.26%</b> 18	<b>9.17%</b> 20	218	0.45
Parks and Open Space	<b>6.10%</b> 13	<b>25.35%</b> 54	<b>49.30%</b> 105	<b>12.21%</b> 26	<b>7.04%</b> 15	213	0.11
Library Services	<b>21.40%</b> 46	<b>31.63%</b> 68	<b>40.47%</b> 87	<b>6.05%</b> 13	<b>0.47%</b> 1	215	0.67
Services for Youth	<b>3.79%</b> 8	<b>15.17%</b> 32	<b>51.18%</b> 108	<b>18.01%</b> 38	<b>11.85%</b> 25	211	-0.19
Services for Senior Citizens	<b>2.83%</b> 6	<b>16.04%</b> 34	<b>53.30%</b> 113	<b>13.68%</b> 29	<b>14.15%</b> 30	212	-0.20

### Q9 Do you think the current VILLAGE PORTION of property taxes is too high?

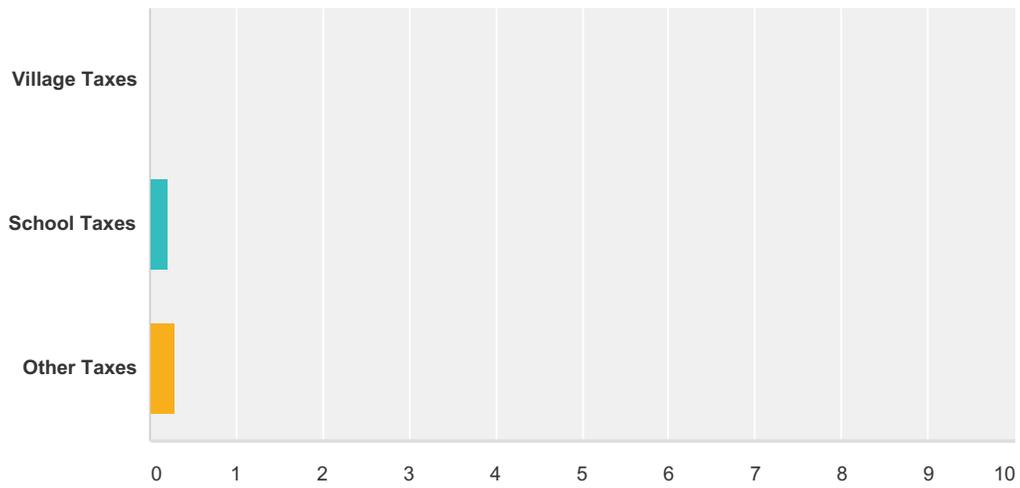
Answered: 218 Skipped: 1



Answer Choices	Responses
Yes	51.83% 113
No	48.17% 105
<b>Total</b>	<b>218</b>

### Q10 Are current property taxes a deterrent to the future growth of Richmond?

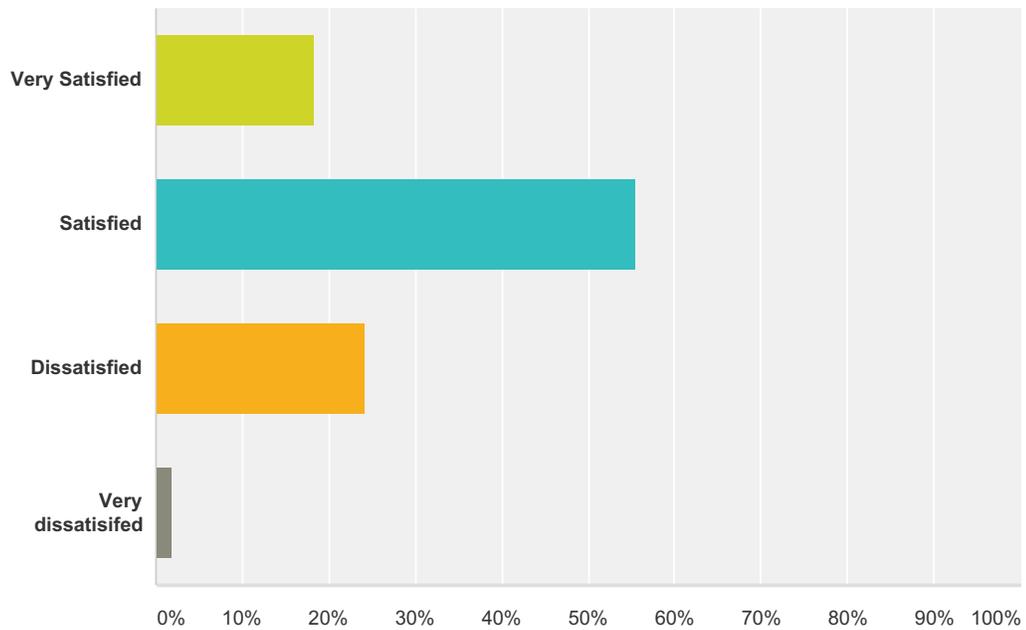
Answered: 218 Skipped: 1



	Yes	No	Total	Weighted Average
Village Taxes	50.47% 108	49.53% 106	214	0.01
School Taxes	60.65% 131	39.35% 85	216	0.21
Other Taxes	64.32% 137	35.68% 76	213	0.29

### Q11 Are you satisfied with the overall quality of life in Richmond?

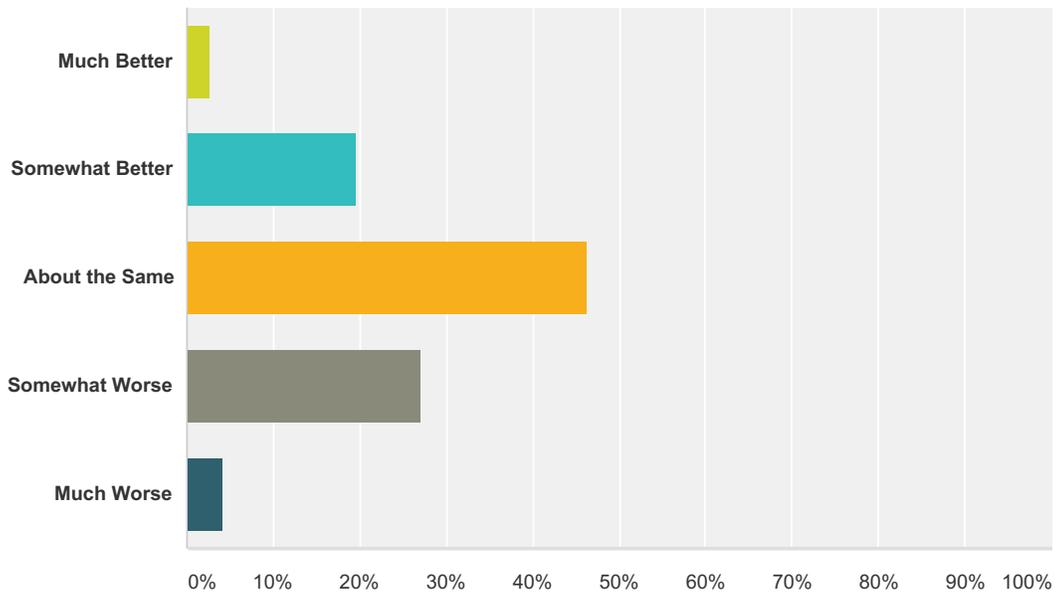
Answered: 218 Skipped: 1



Answer Choices	Responses	Count
Very Satisfied	18.35%	40
Satisfied	55.50%	121
Dissatisfied	24.31%	53
Very dissatisfied	1.83%	4
<b>Total</b>		<b>218</b>

### Q12 How does the quality of life in Richmond today compare to ten years ago or since you moved to Richmond?

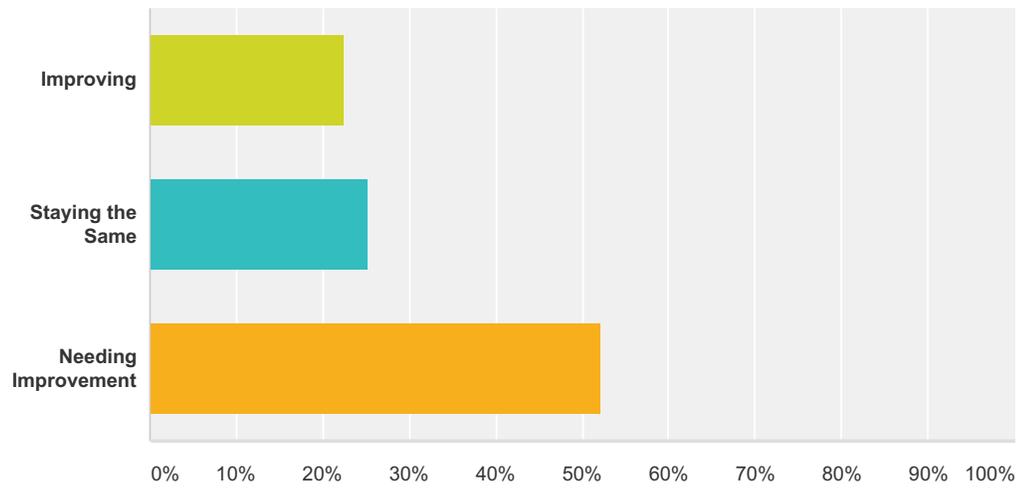
Answered: 218 Skipped: 1



Answer Choices	Responses
Much Better	2.75% 6
Somewhat Better	19.72% 43
About the Same	46.33% 101
Somewhat Worse	27.06% 59
Much Worse	4.13% 9
<b>Total</b>	<b>218</b>

### Q13 In five years where do you see the Village of Richmond?

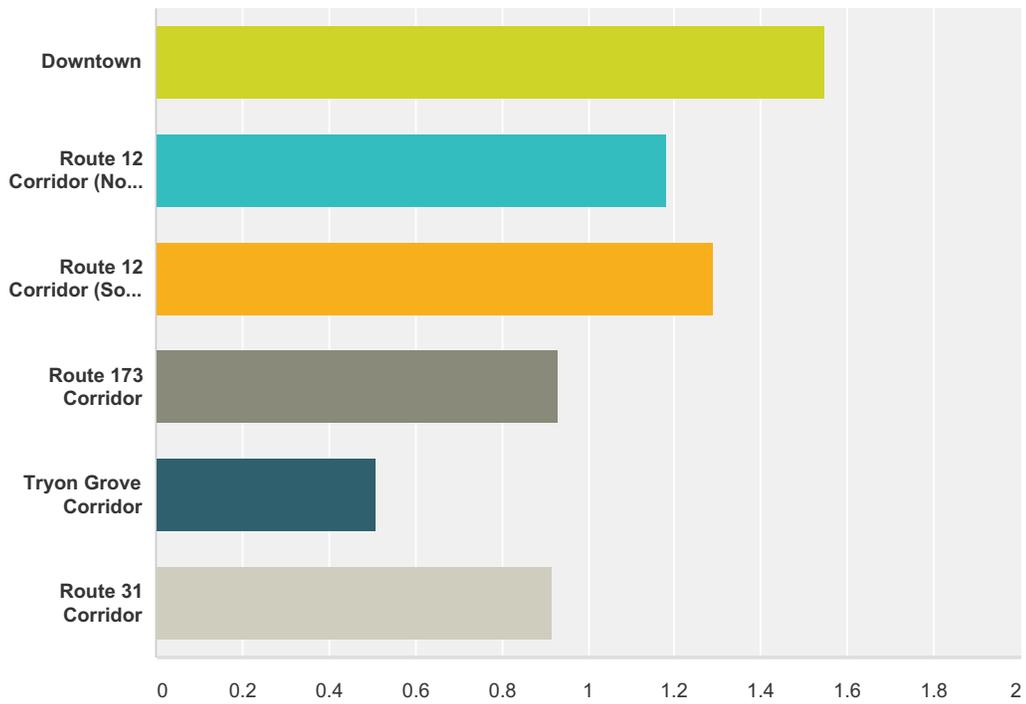
Answered: 218 Skipped: 1



Answer Choices	Responses
Improving	22.48% 49
Staying the Same	25.23% 55
Needing Improvement	52.29% 114
<b>Total</b>	<b>218</b>

### Q14 How important is it for Richmond to attract new business?

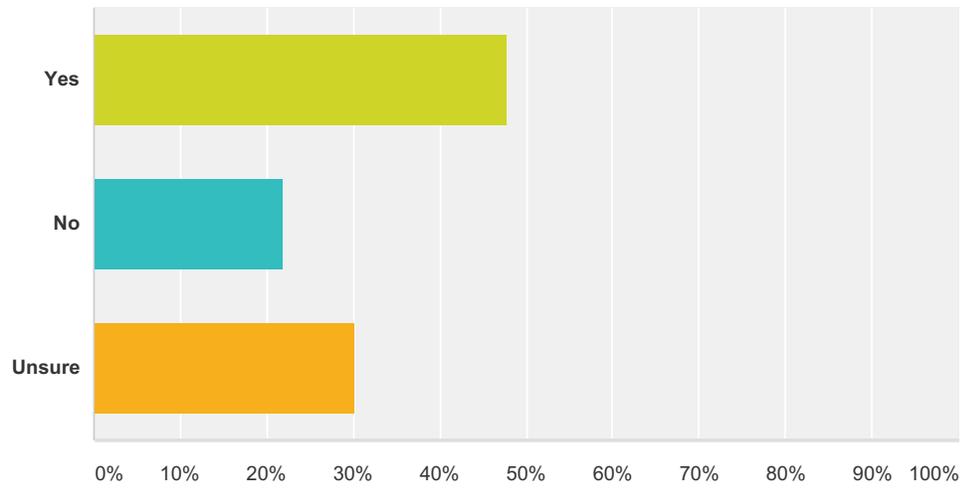
Answered: 218 Skipped: 1



	Important	Somewhat Important	Neutral	Somewhat Not Important	Not Important	Total	Weighted Average
Downtown	65.90% 143	24.42% 53	8.29% 18	1.38% 3	0.00% 0	217	1.55
Route 12 Corridor (North of 173)	49.30% 106	26.98% 58	18.14% 39	3.72% 8	1.86% 4	215	1.18
Route 12 Corridor (South of 173)	51.85% 112	30.09% 65	14.35% 31	2.31% 5	1.39% 3	216	1.29
Route 173 Corridor	38.60% 83	28.37% 61	24.65% 53	3.72% 8	4.65% 10	215	0.93
Tryon Grove Corridor	26.39% 57	25.93% 56	29.63% 64	8.33% 18	9.72% 21	216	0.51
Route 31 Corridor	36.41% 79	34.10% 74	20.28% 44	3.23% 7	5.99% 13	217	0.92

### Q15 Would you support the use of tax incentives to retain businesses in Richmond?

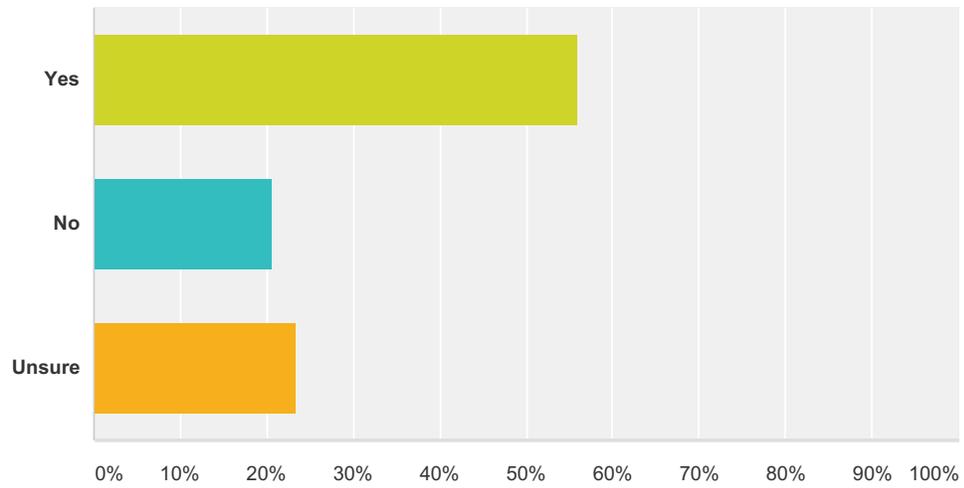
Answered: 218 Skipped: 1



Answer Choices	Responses
Yes	47.71% 104
No	22.02% 48
Unsure	30.28% 66
<b>Total</b>	<b>218</b>

### Q16 Would you support the use of tax incentives to attract businesses to Richmond?

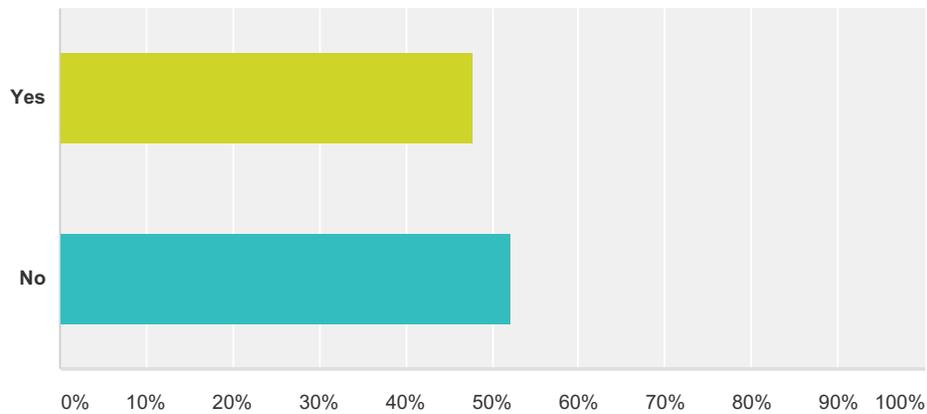
Answered: 218 Skipped: 1



Answer Choices	Responses
Yes	55.96% 122
No	20.64% 45
Unsure	23.39% 51
<b>Total</b>	<b>218</b>

### Q17 Do you feel informed about what is going on in Richmond?

Answered: 218 Skipped: 1



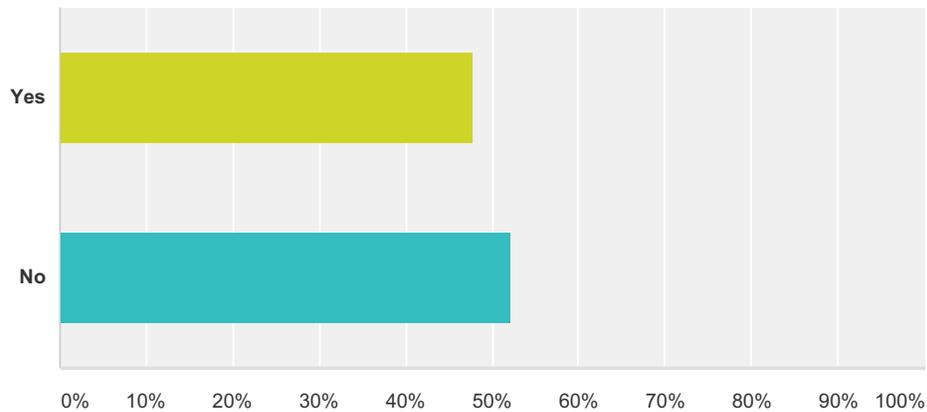
Answer Choices	Responses
Yes	47.71% 104
No	52.29% 114
<b>Total</b>	<b>218</b>

#	Other (please specify)	Date
1	Only president's letter, need bulletin at the P.O. or library or Village office.	3/11/2015 4:02 PM
2	think they are doing the best they can at present time	3/9/2015 10:32 AM
3	i think we could get more than quarterly newsletters. monthly would be nice.	3/8/2015 5:45 PM
4	Unless you attend village meeting which for some are not possible, a resident is left out from knowing what is happening. If it exists, the meeting minutes and topics would be great for village residents to view online. We have three trustee positions open and I don't have any idea who all three are and what they support, what ideas they possess to move Richmond forward.	3/5/2015 7:55 PM
5	It is nice to receive a quarterly letter on activities going on in the village. I feel there should be notifications in that letter on upcoming government events like it does with village events.	3/1/2015 12:14 PM
6	My husband works on the fire dept so we are kept in the loop about what is going on but if it weren't for that we probably wouldn't know very much about current Richmond events.	2/27/2015 9:27 AM
7	The website is informative as well as the information provided in the water bills. However the status of the bypass, construction projects such as the water main break near Doyle's etc was not communicated very well. Perhaps a bulletin board on the home page that can detail village projects would be helpful. Right now, I have to search the village minutes to find out what is going on. For example, when the railroad goes to fix the bridge over 12 this summer, I would like to go to a bulletin board on the front of the website that summarises what they are doing, when it will be done and what safety measures they will be taking to get police protection through.	2/26/2015 6:17 PM
8	One must attend all Village Board Meetings to know what is going on and I do not attend very often	2/26/2015 9:21 AM
9	HECK NO everything is in secretive measures, have to find out by word of mouth from neighbors never a newsletter sent out to peoples houses	2/24/2015 7:34 PM
10	My fault. I don't attend Village Board meetings.	2/24/2015 5:26 PM

11	I get the newsletters in the water bill but I'm really not interested in reading it. I really only live here for the cheaper rent (The Highlands). I shop at Jewel in Spring Grove but return to the Mundelein area for my doctors, dry cleaner, hair stylist, dog groomer, see my kids... go to restaurants. I just go to the post office in Richmond, nothing else.	2/24/2015 1:13 AM
12	a small local newspaper strictly focused on Richmond would be appreciated.	2/19/2015 9:55 AM
13	The village newsletter included in the water bill is helpful	2/17/2015 3:31 PM
14	should be more info. in the newspaper. Use the same news reporter, familiar areas.	2/17/2015 12:48 PM
15	SSDD	2/16/2015 8:36 PM
16	Because company don't give back to Richmond	2/16/2015 3:51 PM
17	Yes, to an extent.	2/16/2015 9:43 AM
18	There must be much more going on than a 1 page blurb in the water bill. Makes me wonder what the board is hiding. Why isn't the next board meeting agenda posted on the website?	2/15/2015 1:29 PM
19	cost of water bill is ridiculous - School taxes having two districts is also not cost effective and taxes too high. Need to have some comercial development and shopping in area near dog and suds north of town to route 12, and south of town across from high school, approve downtown bypass to route 12 to provide relief to traffic going to wisconsin especially in the summer.	2/12/2015 9:36 AM
20	Very little information is distributed.	2/9/2015 11:43 AM
21	Did not know that I could not keep my boat in my driveway until I was threatened with a \$ 2,000.00 fine. Why???	2/8/2015 7:41 PM
22	Local government needs to improve communications to the residents. You never see anything in the newspaper about the Village	2/8/2015 12:59 PM
23	Need to e-mail news letters	2/8/2015 12:32 PM

### Q18 Do you think local government is effectively dealing with local issues and concerns?

Answered: 218 Skipped: 1



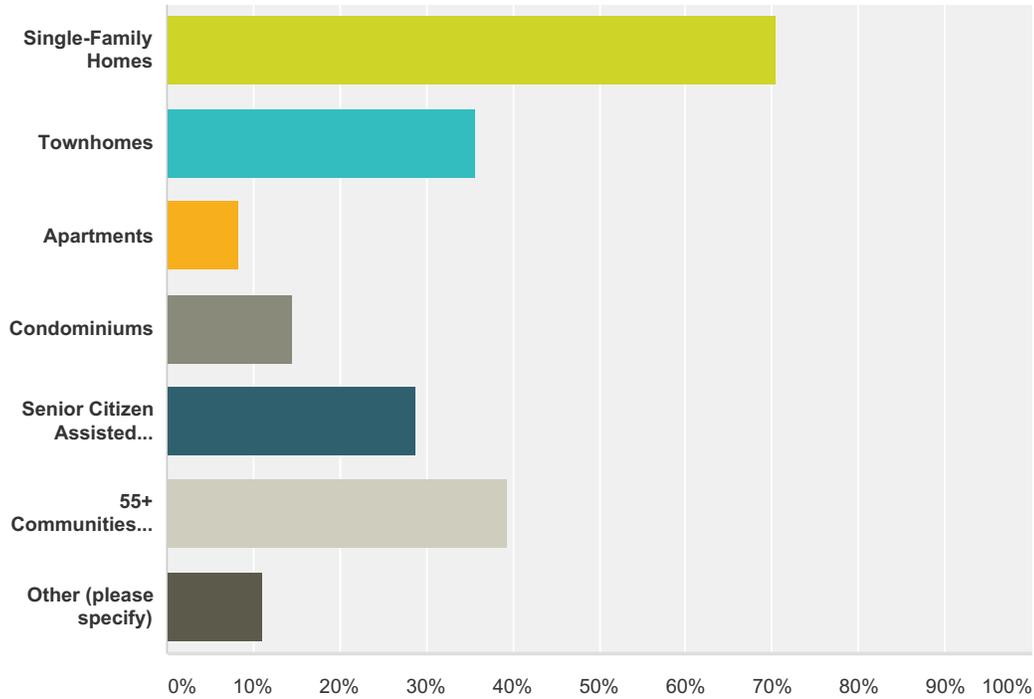
Answer Choices	Responses
Yes	47.71% 104
No	52.29% 114
<b>Total</b>	<b>218</b>

#	Other (please specify)	Date
1	Don't really know. Hwy 12 bypass needs to be emphasized.	3/10/2015 10:10 AM
2	Unsure	3/9/2015 10:12 AM
3	sometimes it takes a long time to get to the issue.	3/9/2015 10:04 AM
4	bypass & help for seniors on sewer and water bill	3/9/2015 9:49 AM
5	I believe there are too many individuals that have served, over served board positions. I believe there should be term limits. People become stagnant and sometimes are closed to new ideas that may better the village and move it forward. While it is nice to have that small town feel, I feel Richmond needs to keep with the times to attract new businesses and give people a reason to shop and play in Richmond. I don't believe there is enough being done to move forward. Also the by-pass. The by-pass would make more sense off Tryon Grove to Rt 12. If people wanted to come into Richmond because Richmond has something wonderful to offer. that would be pretty exciting. A huge plus would be that it would keep trucks and transient traffic out. If people want to shop Richmond, they will make that stop!	3/5/2015 7:55 PM
6	I have no opinion but i was required to answer.	3/5/2015 4:00 PM
7	Don't really know	3/1/2015 9:22 AM
8	The Village of Richmond Government really needs to become much more business friendly. I personally know of several businesses who expressed interest in locating in Richmond, but have decided not to locate here because of the hassle they have received from the Village Board (i.e. complexity of liquor licenses, signage, lack of support, etc).	2/26/2015 11:12 PM
9	Downtown has to be dealt with. The corner building next to Trixie's has been empty for as long as I've lived here. It's an eyesore. We should encourage more Piasanos type restaurants or Kelly's Leathers to liven up the down town	2/26/2015 6:17 PM

10	There is not one person involved with current village government that knows how to run a town in 2015. We need a Village Administrator to manage the day to day operations. A good example was the water pipe fiasco on Rt 12. COST \$\$\$\$\$. That should have been managed much better and saved hundreds of thousands of \$\$\$. A professional village administrator salary is paid for many times over by knowing how to apply for grants, and by just managing and bringing problems to the Board of Trustees before they get out of hand.	2/26/2015 9:21 AM
11	Sorry I have no clue you should not make us answer yes or no	2/24/2015 6:45 PM
12	But again, I don't attend Village Board meetings.	2/24/2015 5:26 PM
13	I have no idea what the local issues or concerns are... I know that I personally hate the water quality! I won't drink it! I drink bottled water only!	2/24/2015 1:13 AM
14	don't really know	2/23/2015 2:57 PM
15	The village is very unique and historic. We should be filling ALL of our historic buildings with shopping entities to enhance the history of our town. We should also restore our historic buildings to enhance their aesthetic beauty.	2/19/2015 9:55 AM
16	don't know	2/18/2015 10:47 AM
17	need to improve and grow tax base	2/17/2015 12:48 PM
18	I think local government should Wake up, Light up Broadway and Main, and stop pissing everybody off wih these ridiculous water bills!	2/16/2015 8:36 PM
19	No opinion	2/16/2015 5:31 PM
20	Except for water and sewer costs	2/16/2015 5:07 PM
21	Yes and No. I think the President is doing very well with taking care of important main issues, but we could be a little more imaginative and progressive.	2/16/2015 4:19 PM
22	Unsure.	2/16/2015 9:43 AM
23	did not like major expensive repair to water line on rte 12	2/15/2015 3:01 PM
24	I do not know, I'm not informed	2/14/2015 1:52 PM
25	Unknown. Don't have enough information to judge.	2/13/2015 11:16 AM
26	It has got to be difficult for elected village officials (bless them for their effort) to stay abreast of the myriad of issues they confront on a nearly daily basis. I applaud their effort and I honestly believe they are doing their job to the best of their ability.	2/11/2015 7:18 PM
27	I've only lived here for 18 months and I've heard that Route 12 will be extended so it doesn't go through downtown Richmond, I hope that project gets completed soon because traffic downtown is horrible.	2/11/2015 6:47 PM
28	Unable to answer	2/11/2015 5:16 PM
29	Water and Sewer mess is unacceptable. Rates are way to high	2/11/2015 4:34 PM
30	residents don't know what's going on	2/9/2015 5:03 PM
31	Yeah they sure got on my case for something that silly may have to sell the boat... who make these stupid laws?	2/8/2015 7:41 PM
32	Not at all	2/8/2015 12:59 PM
33	Traffic !, also lack of businesses and their tax base to help offset community cost	2/8/2015 12:32 PM

### Q19 What kind of new residential development would you like to see in Richmond?

Answered: 218 Skipped: 1



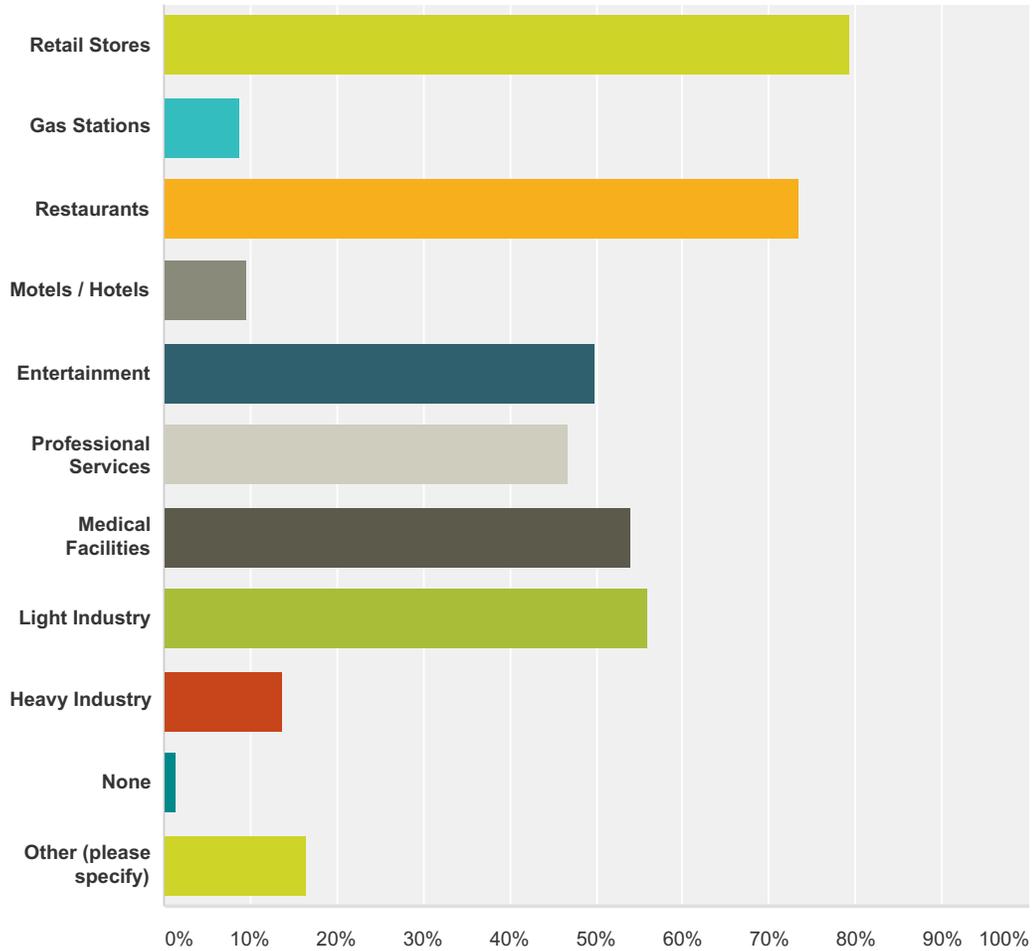
Answer Choices	Responses
Single-Family Homes	70.64% 154
Townhomes	35.78% 78
Apartments	8.26% 18
Condominiums	14.68% 32
Senior Citizen Assisted Housing	28.90% 63
55+ Communities (Del Webb concept)	39.45% 86
Other (please specify)	11.01% 24
<b>Total Respondents: 218</b>	

#	Other (please specify)	Date
1	None	3/15/2015 8:00 PM
2	none	3/15/2015 3:35 PM
3	Would like to see more focus on historical preservation of existing homes	3/6/2015 1:18 AM
4	bicycle & pedestrian friendly developments w/greenspace	3/5/2015 9:17 PM
5	Housing for disabled individuals that are unable to live independently, but live in supervised group home settings,	3/5/2015 7:55 PM

6	I have no opinion but required to answer.	3/5/2015 4:00 PM
7	Do not allow Cunat type apartments again!!!!!!!!!!!!	2/26/2015 6:17 PM
8	Nice upscale ranch townhomes for seniors	2/26/2015 12:56 PM
9	None	2/24/2015 12:04 PM
10	none	2/24/2015 10:44 AM
11	The unused housing should be used and filled first.	2/23/2015 12:13 PM
12	not sure	2/20/2015 2:45 PM
13	twentieth century homes that replicate the history of our beautiful town.	2/19/2015 9:55 AM
14	If there must be more housing large homes on large lots is best. There're too many apts/condos and low cost homes already	2/18/2015 3:51 PM
15	not too dense population	2/17/2015 12:48 PM
16	We've got condos and townhouses that are empty.	2/16/2015 4:19 PM
17	55+ community on the outskirts of Richmond, i.e. Tryon Grove	2/16/2015 9:43 AM
18	None!	2/15/2015 9:09 PM
19	doesnt really need more residential development	2/15/2015 5:20 PM
20	nit sure	2/15/2015 3:40 PM
21	Owner occupied housing, Richmond is full of non owner occupied housing causing a lack of "community" with transient residents that don't care!	2/14/2015 9:22 AM
22	None	2/13/2015 11:16 AM
23	No preference	2/11/2015 5:16 PM
24	None	2/8/2015 7:41 PM

### Q20 What kind of non-residential (BUSINESS) development would you LIKE to see in Richmond in the future?

Answered: 218 Skipped: 1



Answer Choices	Responses
Retail Stores	79.36% 173
Gas Stations	8.72% 19
Restaurants	73.39% 160
Motels / Hotels	9.63% 21
Entertainment	50.00% 109
Professional Services	46.79% 102
Medical Facilities	54.13% 118
Light Industry	55.96% 122
Heavy Industry	13.76% 30

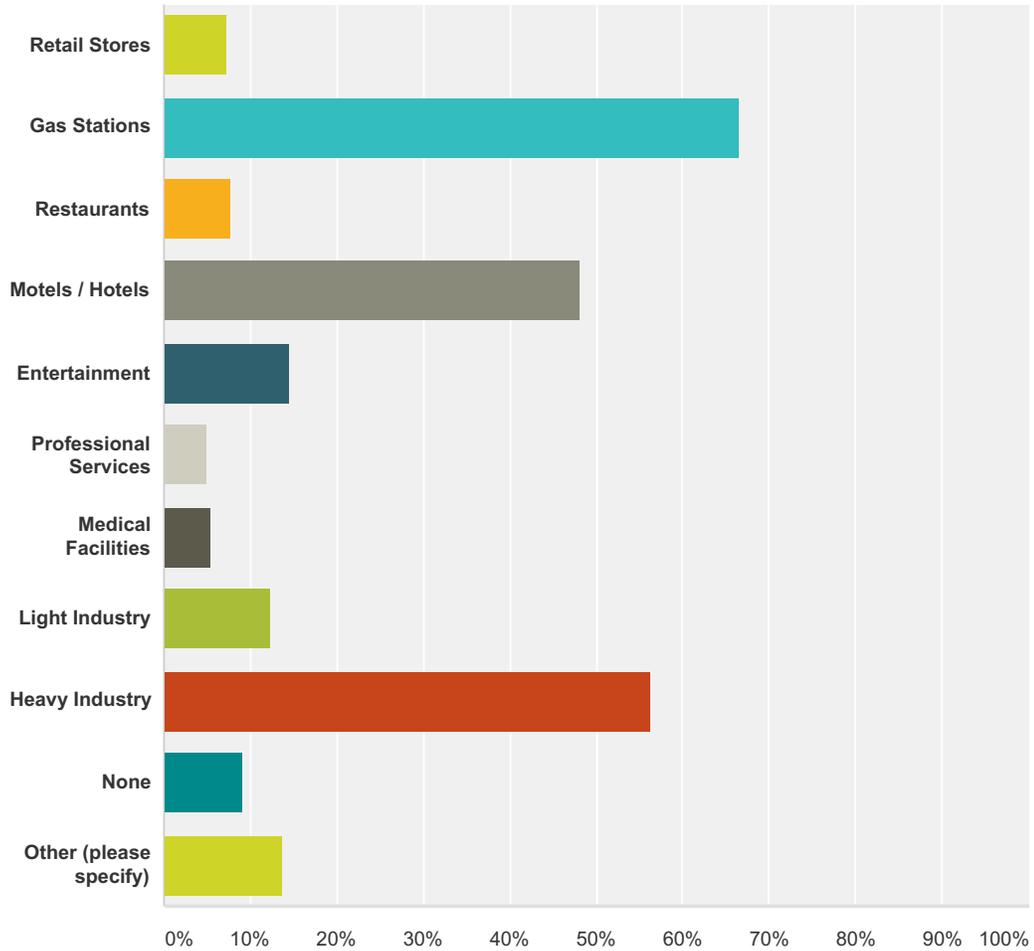
None	1.38%	3
Other (please specify)	16.51%	36
<b>Total Respondents: 218</b>		

#	Other (please specify)	Date
1	small local businesses NOT retail chains	3/15/2015 7:25 PM
2	walgreens	3/15/2015 3:44 PM
3	Big box stores like Menards or Costco store! This one would be great for us it would bring more people. These two stores could really put Richmond in the pink! Richmond would really take off! Also would have more jobs for anyone who would want to work. Would like Menards store would have good tax base. The days of small retail stores are over!	3/9/2015 10:32 AM
4	not sure what you call heavy industry. It would be nice to have a bowling alley back...a minigolf course would be fun. Burger King would be nice. we need to have fun things to do with our families which does not require us to spend our money in other communities.	3/8/2015 5:45 PM
5	Starbucks	3/8/2015 4:12 PM
6	Trade school/community college	3/5/2015 9:17 PM
7	A grocery store like Trader Joe's, a health food store, pharmacy (CVS or other), co-operative grocery/retail shop.	3/5/2015 7:55 PM
8	My husband wants to see more retail stores, but I like how quaint Richmond is. I don't want it to turn into a super crowded place like McHenry or Johnsborg, but I realize growth and attracting new businesses are important for a town.	2/27/2015 9:27 AM
9	We need to attract businesses here that cater to the working professionals living in the community. For example, a dry cleaner would be helpful, more restaurants (other than pizza and fast food).	2/26/2015 11:12 PM
10	movie theater	2/26/2015 9:54 PM
11	7/11, CVS, Walgreens, upgraded Van's	2/26/2015 6:17 PM
12	Need a large grocery store and a CVS or Walgreens close by. Aldi's food would be good also.	2/26/2015 12:56 PM
13	quaint little specialty shops and restaurants. magnolia and andreas was good. places that make us unique. swimming pool for youth	2/24/2015 6:45 PM
14	Pharmacy	2/24/2015 12:04 PM
15	Walgreens, Rexall, CVS	2/19/2015 8:01 PM
16	walgreens, hospital	2/19/2015 3:18 PM
17	small current attractions like starbucks and dunkin donuts developed inside or within our current historic buildings to attract customers to our historic unmatched beauty as they visit or pass through and admire.	2/19/2015 9:55 AM
18	Bakery & cleaners	2/17/2015 7:27 PM
19	Youth activities including a park with playground, pool, basketball courts, sledding hill. Bowling alley, roller rink, ice rink. Movie theater.	2/17/2015 3:31 PM
20	forget 'yesteryear' ..... look forward. Small 'big box' Menards or Lowe's possibly.	2/17/2015 12:48 PM
21	Places for children to acquaint themselves with downtown; with ALL of Richmond.	2/16/2015 8:36 PM
22	Swimming center and other child friendly activities of healthy benefit	2/16/2015 5:31 PM
23	I'd like to see more light industry jobs for the local people. We have a very good grocery store and enough gas stations and tobacco stores.	2/16/2015 4:19 PM
24	cvs - urgent care place	2/16/2015 10:34 AM
25	I'm sure everyone would love a Walgreens or CVS! Emergency care center.	2/16/2015 9:43 AM
26	a day care	2/15/2015 10:50 PM

27	high quality grocery store	2/15/2015 4:58 PM
28	not sure	2/15/2015 3:40 PM
29	Dog Park- sunset ridge available land is ideal location for a residential dog park.	2/15/2015 12:59 PM
30	A coffee shop that is open	2/14/2015 1:52 PM
31	walgreens	2/12/2015 8:20 PM
32	dry cleaners, walgreens, wal mart	2/11/2015 1:25 PM
33	Pharmacy	2/9/2015 11:43 AM
34	Emergency care unite and/or drug store	2/8/2015 12:59 PM
35	Drug Store	2/8/2015 12:34 PM
36	Think tax base	2/8/2015 12:32 PM

### Q21 What kind of new development would you NOT like to see in Richmond in the future?

Answered: 218 Skipped: 1



Answer Choices	Responses
Retail Stores	7.34% 16
Gas Stations	66.51% 145
Restaurants	7.80% 17
Motels / Hotels	48.17% 105
Entertainment	14.68% 32
Professional Services	5.05% 11
Medical Facilities	5.50% 12
Light Industry	12.39% 27
Heavy Industry	56.42% 123

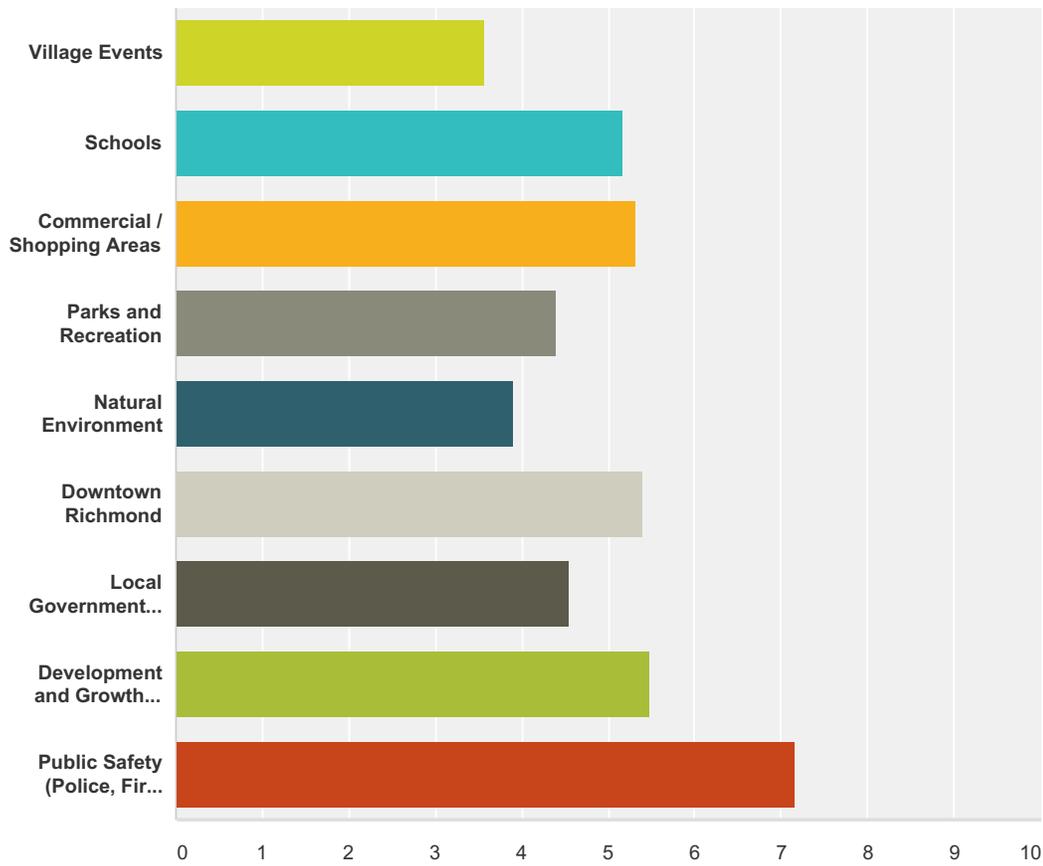
None	9.17%	20
Other (please specify)	13.76%	30
<b>Total Respondents: 218</b>		

#	Other (please specify)	Date
1	no apartments/condos	3/14/2015 10:38 AM
2	No chain restaurants/stores	3/10/2015 7:10 PM
3	we have enough gas stations now.	3/8/2015 5:45 PM
4	No more antique stores please.	3/5/2015 9:17 PM
5	No more gaming machines!	3/5/2015 7:55 PM
6	anything to help taxes	2/28/2015 6:30 PM
7	A nice hotel would be fine, but no more icky motels.	2/27/2015 9:27 AM
8	NO MORE SMOKE SHOPS! Four in one town is absolutely outrageous and we should be ashamed of ourselves for touting both the bike path, access to hiking and kayaking while at the same time having 4 smoke shops in town.	2/26/2015 11:12 PM
9	tobacco shops	2/26/2015 6:17 PM
10	Ethanol Facilities, strip joints. I do not want development that does not include a PUD, Planned Urban Development	2/26/2015 9:21 AM
11	tobacco stores	2/25/2015 8:28 AM
12	Adult Entertainment	2/22/2015 2:44 PM
13	cigarette stores	2/21/2015 11:06 AM
14	not sure	2/20/2015 2:45 PM
15	At this point in the industry all we have going for us is our beautiful history. We need to save our town by keeping the reputation that we once had and enhancing it fully. This sets us apart from the norm and keeps us unique and admirable. Thus saving our reputation.	2/19/2015 9:55 AM
16	Smoke shops, Dollar stores, flea markets and junk stores.	2/18/2015 9:57 AM
17	NO MORE TOBACCO SHOPS!!!	2/17/2015 3:31 PM
18	forget antique shops ... the future	2/17/2015 12:48 PM
19	I would NOT like to see any more "Village of Yesteryear" thinking without allowing some 21st century improvements, like that bridge on George Street, and that near dark pot holed village parking lot. Let's light the way into downtown, not display 1890 thinking while paying 2015 salaries...	2/16/2015 8:36 PM
20	We have retail stores that remain empty year after year.	2/16/2015 4:19 PM
21	no more gambling or tobacco stores, makes our town look terrible	2/16/2015 10:34 AM
22	restaurants that aren't fast food variety.	2/15/2015 1:29 PM
23	tobacco shops	2/15/2015 12:59 PM
24	no more tobacco stores!	2/14/2015 11:12 AM
25	Tobacco and "Quick Marts" This Village looks like Round Lake with it's trashy "Quick Marts" and Tobacco stores.	2/14/2015 9:22 AM
26	I don't want to see new development tearing down residential homes.	2/13/2015 11:16 AM
27	tobacco stores	2/13/2015 11:12 AM
28	Tobacco, bars, tattoo, or gun type stores	2/12/2015 6:40 PM
29	More tobacco shops. Not one more	2/12/2015 4:08 PM

30	Men's clubs	2/9/2015 11:43 AM
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### Q22 Please rank the following in order of priority for future Village planning.

Answered: 218 Skipped: 1

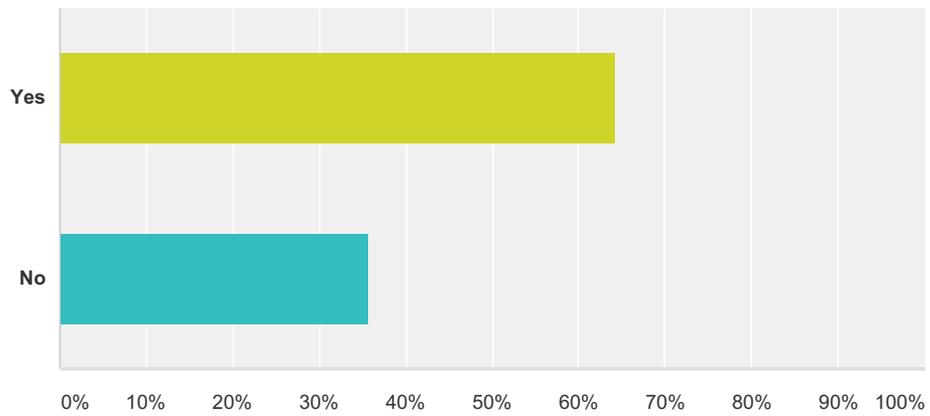


	1	2	3	4	5	6	7	8	9	Total	Score
Village Events	1.83% 4	4.13% 9	4.13% 9	11.47% 25	7.80% 17	14.22% 31	19.72% 43	18.35% 40	18.35% 40	218	3.57
Schools	11.01% 24	19.72% 43	10.09% 22	8.26% 18	6.88% 15	10.09% 22	9.63% 21	11.93% 26	12.39% 27	218	5.17
Commercial / Shopping Areas	5.05% 11	12.84% 28	20.18% 44	17.89% 39	11.01% 24	9.17% 20	5.50% 12	10.09% 22	8.26% 18	218	5.33
Parks and Recreation	2.75% 6	7.80% 17	7.34% 16	10.55% 23	16.51% 36	16.51% 36	18.81% 41	14.68% 32	5.05% 11	218	4.41
Natural Environment	3.21% 7	7.80% 17	10.09% 22	6.88% 15	10.09% 22	12.39% 27	11.93% 26	13.76% 30	23.85% 52	218	3.90
Downtown Richmond	12.39% 27	11.01% 24	16.51% 36	11.01% 24	13.30% 29	10.09% 22	9.63% 21	6.88% 15	9.17% 20	218	5.40
Local Government Services	5.05% 11	9.63% 21	6.88% 15	12.84% 28	15.14% 33	15.60% 34	12.39% 27	9.63% 21	12.84% 28	218	4.55
Development and Growth Potential	11.93% 26	13.76% 30	16.51% 36	13.76% 30	11.93% 26	5.96% 13	7.34% 16	10.09% 22	8.72% 19	218	5.50
Public Safety (Police, Fire, etc.)	0	0	0	0	0	0	0	0	0	218	7.00

Public Safety (Police, Fire, Ambulance, Etc.)	<b>46.79%</b> 102	<b>13.30%</b> 29	<b>8.26%</b> 18	<b>7.34%</b> 16	<b>7.34%</b> 16	<b>5.96%</b> 13	<b>5.05%</b> 11	<b>4.59%</b> 10	<b>1.38%</b> 3	218	7.16
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### Q23 Would you like to see more parks and/or bike trails?

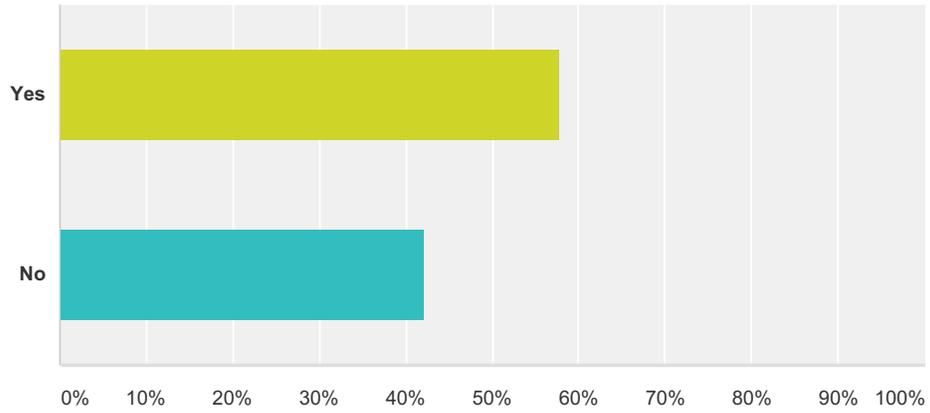
Answered: 218 Skipped: 1



Answer Choices	Responses
Yes	64.22% 140
No	35.78% 78
<b>Total</b>	<b>218</b>

### Q24 Would you like to see the buildings in the downtown area reflect the "Village of Yesteryear"?

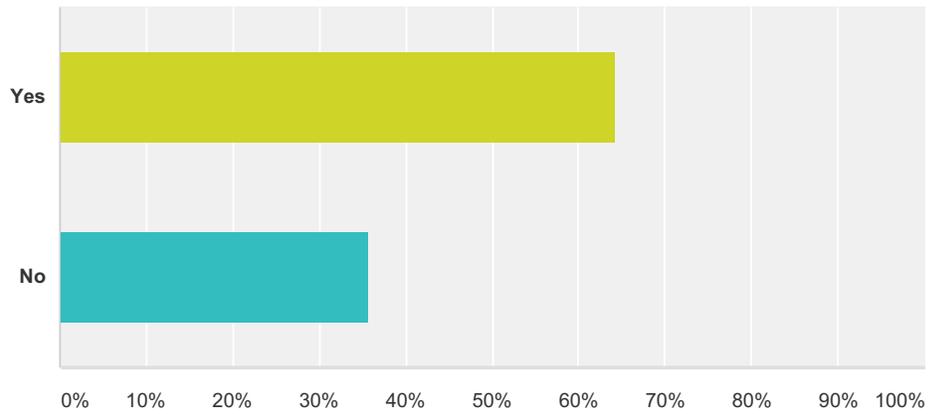
Answered: 218 Skipped: 1



Answer Choices	Responses
Yes	57.80% 126
No	42.20% 92
<b>Total</b>	<b>218</b>

### Q25 Do you patronize the downtown area?

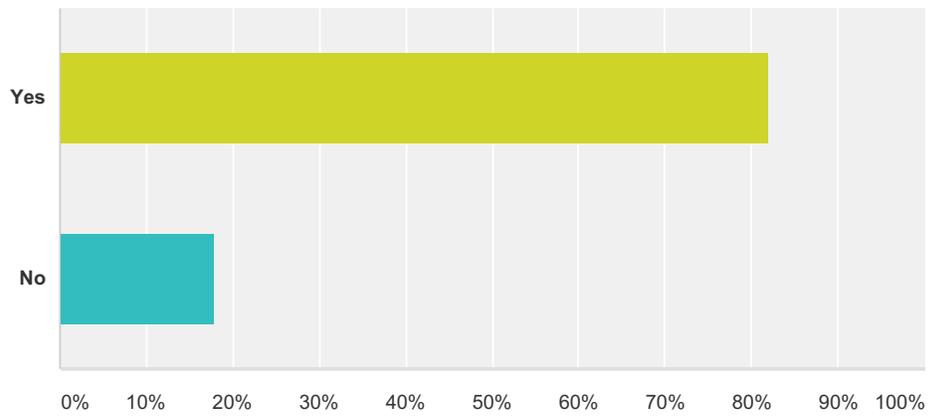
Answered: 218 Skipped: 1



Answer Choices	Responses	Count
Yes	64.22%	140
No	35.78%	78
<b>Total</b>		<b>218</b>

### Q26 Is the downtown area vital to the Village of Richmond?

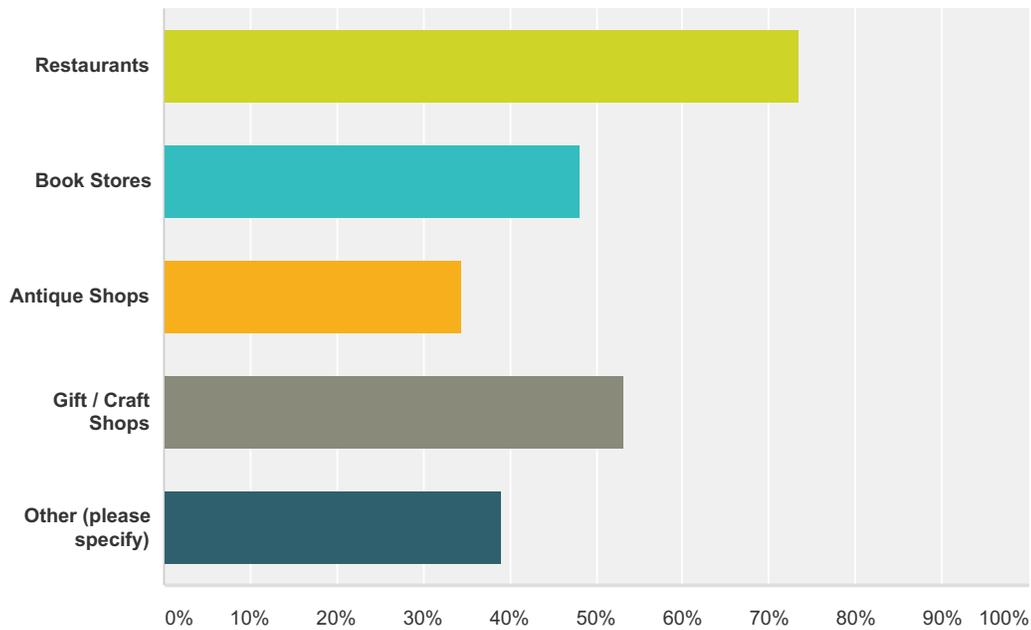
Answered: 218 Skipped: 1



Answer Choices	Responses
Yes	82.11% 179
No	17.89% 39
<b>Total</b>	<b>218</b>

### Q27 What kind of businesses would you like to see in the downtown area?

Answered: 218 Skipped: 1



Answer Choices	Responses
Restaurants	73.39% 160
Book Stores	48.17% 105
Antique Shops	34.40% 75
Gift / Craft Shops	53.21% 116
Other (please specify)	38.99% 85
<b>Total Respondents: 218</b>	

#	Other (please specify)	Date
1	Bakery	3/15/2015 8:23 PM
2	Jewelry Supply Store	3/15/2015 8:00 PM
3	modern commerce/retail	3/15/2015 7:25 PM
4	cvs	3/15/2015 5:00 PM
5	Drug Store	3/15/2015 3:18 PM
6	Anything is better than empty buildings	3/14/2015 11:59 AM
7	professional services	3/14/2015 10:38 AM
8	Unique and trending	3/14/2015 10:09 AM
9	Coffee shop, deli, places like Anderson's, movie theater, bowling alley	3/12/2015 9:00 PM
10	N/A	3/11/2015 4:02 PM

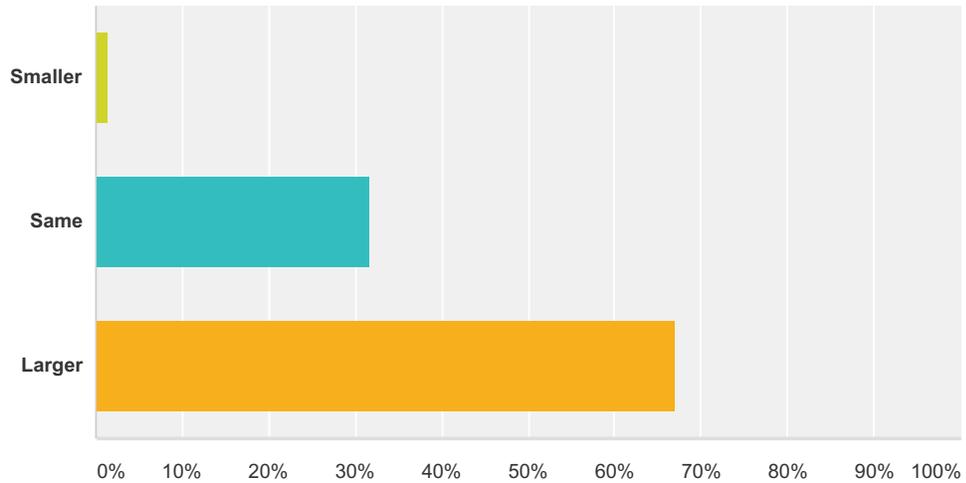
11	Retail Shops - Bakery - Deli	3/11/2015 3:55 PM
12	Retail shopping.	3/10/2015 10:10 AM
13	N/A	3/9/2015 10:32 AM
14	drug store	3/9/2015 10:20 AM
15	n/a	3/9/2015 10:04 AM
16	none of above	3/9/2015 9:49 AM
17	N/A	3/9/2015 9:41 AM
18	would like to see a bakery back. laundry mat back drug store back.we need a place that we can get a gift for someone when needed without going to McHenry we seemed to have much more in Richmond 20-30 years ago than we do now. We need to get those things back	3/8/2015 5:45 PM
19	starbucks	3/8/2015 4:12 PM
20	High quality art - performing arts	3/5/2015 9:17 PM
21	Specialty shops like resale women's clothing, specialty food shop for allergies, a true coffee shop like Collectivo.	3/5/2015 7:55 PM
22	Hobby Shop	3/5/2015 2:35 PM
23	Quilt and Yarn Shop	3/5/2015 2:35 PM
24	Bike shop, near or along the bike trail.	3/3/2015 8:49 PM
25	Memorial hall used more for inexpensive entertainment initially (0-5 years). Shops open longer into the night to attract working families.	3/1/2015 12:14 PM
26	MORE PARKING	3/1/2015 9:22 AM
27	Medical, professional offices	3/1/2015 8:09 AM
28	We love the antique shops and restaurants and candy store in downtown! :)	2/27/2015 9:27 AM
29	Restaurants other than Paisano's (which we love), but would like more of a variety. Maybe a restaurant that serves good burgers (American), French, Mexican, or other place I can bring my family and friends for a nice meal. A regular Farmer's Market would be wonderful!	2/26/2015 11:12 PM
30	Entertainment.	2/26/2015 7:17 PM
31	retail stores	2/26/2015 2:01 PM
32	Anything that would attract people. People attract people and make for a vibrant downtown	2/26/2015 9:21 AM
33	A Bakery	2/25/2015 9:49 AM
34	Something to attract revenue to the Village	2/25/2015 12:05 AM
35	resale shop, café automotive	2/24/2015 7:34 PM
36	we have to decide to be just another drive thru town or a place that people will see as unique and go out of there way to come shop eat and walk around and eventually want to make this a place to live and make their home forever.	2/24/2015 6:45 PM
37	Retail stores!	2/24/2015 6:38 PM
38	Retail businesses, but in order to attract this type of business, the village will need to get bigger. e.g. Spring Grove, but I'm not in favor of the kind of growth they have promoted, i.e. housing sprawl without utilities such as sewer & water.	2/24/2015 5:26 PM
39	bakery, additional restaurants, fitness, gift stores and botiques	2/24/2015 10:44 AM
40	It would be nice to see Richmond develop into something similar to Long Grove, IL with all its shops.	2/24/2015 1:13 AM
41	Anything that give the town more depth. Something different.	2/23/2015 12:13 PM
42	local retail stores	2/22/2015 9:38 PM
43	Small offices	2/22/2015 2:44 PM

44	you already have restaurants, antique shops and craft shops. I guess you need clothing stores and supermarkets	2/22/2015 1:54 PM
45	Boutique unique retail stores, food fun places people would like to spend their day.	2/21/2015 3:15 PM
46	as mentioned above in question 21, small current chain attractions like starbucks and dunkin donuts and businesses to entertain a passerby for a whole day. This as if to compare us to old towns like Geneva and Galena, IL	2/19/2015 9:55 AM
47	Natural product stores	2/18/2015 3:51 PM
48	Boutiques, art galleries	2/18/2015 9:57 AM
49	bakery & cleaners	2/17/2015 7:27 PM
50	art galleries	2/17/2015 1:42 PM
51	clothing dry cleaners, dunkin donuts. Give people a reason to stop in town. Parking? s/b walker friendly Emergency Medical facility	2/17/2015 12:48 PM
52	retail boutiques	2/16/2015 9:59 PM
53	Stop shooting yourselves in the foot and get another restaunt player downtown to compliment, not compete with the King!	2/16/2015 8:36 PM
54	I would like to see Memorial Hall be used more and more for quality entertainment. Not bad entertainment which is what I would call what I have attended.	2/16/2015 4:19 PM
55	More Ethnic Resturants	2/16/2015 3:51 PM
56	retail	2/16/2015 10:20 AM
57	Nothing	2/15/2015 9:14 PM
58	None!	2/15/2015 9:09 PM
59	Any would be fine as long as they added some "class" to the area.	2/15/2015 4:58 PM
60	Bakery	2/15/2015 2:31 PM
61	Just not fast food restaurants.	2/15/2015 1:29 PM
62	Retail	2/15/2015 12:42 PM
63	Art Studio	2/15/2015 9:45 AM
64	unique craft stores	2/14/2015 4:14 PM
65	A coffee shop that is open	2/14/2015 1:52 PM
66	Any locally owned business. Parking and driving is an issue now that Pisano's has taken over the downtown.	2/14/2015 9:22 AM
67	Mom and pop stores	2/13/2015 11:16 AM
68	tattoo parlor, community center (ice skating rink), old time movie theater. Farmer's market, Indoor organic food market.	2/13/2015 11:12 AM
69	Local food shops/farmers markets	2/13/2015 10:33 AM
70	General Retail	2/13/2015 8:43 AM
71	Retail	2/12/2015 7:10 PM
72	I really don't like the look of the buildings down town. I think we need to start over again and remove some of the buildings and regrade the land, increase road capacity and parking. If we could get more people to find a reason to stop in Richmond, you might get more business. Right now there is no where to park, most people driving through just want to get to get other side. There is no draw to Richmond. You can see anything as you drive through, the buildings are too close to the road and it blocks any site lines you would have of any businesses there.	2/12/2015 6:40 PM
73	Destination / unique shops that would attract visitors.	2/12/2015 4:08 PM
74	variety and places to sit would be nice	2/12/2015 2:56 PM

75	retail	2/12/2015 1:02 PM
76	Paisanos is a great addition, build on that attraction, maybe a theater,	2/12/2015 9:36 AM
77	more parking spaces	2/12/2015 9:10 AM
78	no big box stores!!	2/11/2015 6:47 PM
79	shopping	2/11/2015 1:25 PM
80	general retail	2/11/2015 8:38 AM
81	Walgreens or CVS	2/10/2015 12:45 PM
82	retail	2/9/2015 5:03 PM
83	General retail such as shoe store, clothing store	2/9/2015 11:43 AM
84	A Cabela Store	2/8/2015 7:41 PM
85	Before you can even think of this you have to think of where individuals can park	2/8/2015 12:34 PM

**Q28 According to the 2010 census, the population of Richmond is 1900. In the next 10-20 years, what do you think the ideal population of Richmond should be?**

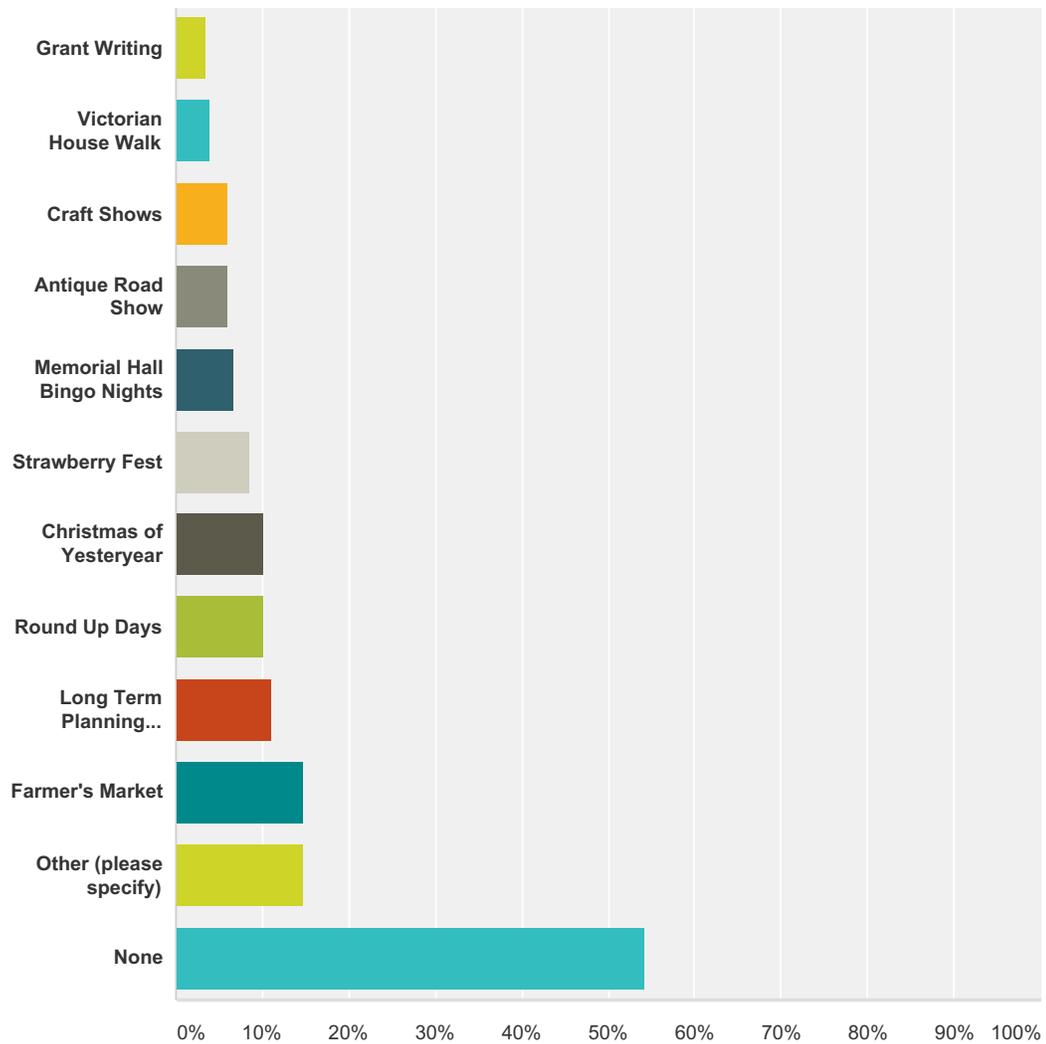
Answered: 218 Skipped: 1



Answer Choices	Responses
Smaller	1.38% 3
Same	31.65% 69
Larger	66.97% 146
<b>Total</b>	<b>218</b>

### Q29 What committees would you be interested in serving on?

Answered: 197 Skipped: 22



Answer Choices	Responses
Grant Writing	3.55% 7
Victorian House Walk	4.06% 8
Craft Shows	6.09% 12
Antique Road Show	6.09% 12
Memorial Hall Bingo Nights	6.60% 13
Strawberry Fest	8.63% 17
Christmas of Yesteryear	10.15% 20
Round Up Days	10.15% 20

Long Term Planning Committee	11.17%	22
Farmer's Market	14.72%	29
Other (please specify)	14.72%	29
None	54.31%	107
<b>Total Respondents: 197</b>		

#	Other (please specify)	Date
1	food pantry	3/15/2015 7:25 PM
2	people have tried and tried to work on these committees...this town does not play well together!	3/14/2015 11:59 AM
3	committee on ridding the village of the cronies!	3/14/2015 10:38 AM
4	none	3/9/2015 9:49 AM
5	N/A	3/9/2015 9:41 AM
6	would like to have more information delivered to homes before the events in order to decide what I would be interested. already served on Round Up Days when we had them and people for a new park.	3/8/2015 5:45 PM
7	Food Pantry	2/25/2015 12:05 AM
8	too old	2/24/2015 7:34 PM
9	Sorry, too old to serve.	2/24/2015 5:26 PM
10	Voluntary village help program. Letting the people of the community help with parks and other needed work.	2/23/2015 12:13 PM
11	Do like the wine walks	2/22/2015 2:44 PM
12	love being part in any of town walks village wine walk	2/21/2015 3:15 PM
13	unsure at this time	2/20/2015 2:30 PM
14	landscaping volunteer BE	2/17/2015 12:48 PM
15	Unfortunately, no time. But will attend and support as many as I am able.	2/16/2015 8:36 PM
16	All boring	2/16/2015 3:51 PM
17	I would rather move out of Richmond.	2/16/2015 1:02 PM
18	Unsure	2/16/2015 9:43 AM
19	events for kids	2/15/2015 10:50 PM
20	already participate	2/15/2015 3:01 PM
21	Whatever committee is responsible for long term contracts with outside providers such as trash, and cable.	2/15/2015 1:29 PM
22	Currently serve on one committee	2/13/2015 11:16 AM
23	Anything that is worthwhile, has a decent plan, and a budget.	2/12/2015 4:08 PM
24	I am unfamiliar with most things on this list but I am willing to participate in local activities. I'll watch the mail for Village flyers etc.	2/11/2015 6:47 PM
25	None at this time but I have some idea's	2/8/2015 7:41 PM
26	none	2/8/2015 1:13 PM
27	none	2/8/2015 12:59 PM
28	none	2/8/2015 12:34 PM
29	N/A	2/8/2015 11:37 AM

### Q30 Please give us your additional comments and / or suggestions:

Answered: 70 Skipped: 149

#	Responses	Date
1	The Village should consider providing a construction waste dumpster...I think this would encourage homeowners to make much needed improvements. This investment would quickly pay for itself in the added home values. Lastly, I would like to see some time spent addressing storm water issues.	3/15/2015 8:23 PM
2	I think the town can retain it's village of yesteryear feel while merging it with classic shops and entertainment. Providing a great day life and night life. Putting in a winery would be lovely. More activities--the wine walks, Christmas of Yesteryear, etc are all great! Bringing back the old fashioned Round Up Days downtown. I would HATE to see Richmond turn into the typical 21st century town full of fast food restaurants and big box stores. I think the quaint, unique, and interesting stores and restaurants are what give Richmond it's charm and appeal! People throughout the Midwest know Richmond for it's antique shops and Dog'n'Suds. Keeping with the quaint and classy would keep Richmond on the map.	3/15/2015 8:00 PM
3	There is a lot more potential in Richmond...not as a weekend destination but as that great place on the way to "wherever". We need to find a way to get the younger generations involved to help grow and support new business within the community	3/15/2015 7:25 PM
4	Village hall...be more friendly to EVERYONE...village board ..support your local businesses!!!!!!	3/14/2015 11:59 AM
5	Golf course development is critical, winery or other attraction with upscale restaurant would draw	3/14/2015 10:09 AM
6	Build Rt 12 off of Main Street and Rt. 173	3/11/2015 3:55 PM
7	The Fire & Rescue is extremely caring, especially our fire Chief Rick.	3/11/2015 3:49 PM
8	The Hwy 12 bypass should be started soon.	3/10/2015 10:10 AM
9	since when is it classy to store your garbage cans at the front of your home?	3/9/2015 10:20 AM
10	we need lower real estate taxes, lower prices for senior water & sewer charges.	3/9/2015 9:49 AM
11	I feel we need to get the buildings (business and residential) on rt 12 from 31 to the end of the village cleaned up. It does not represent a good feel to the community. i try to look at it as an outsider and when i do that I would not want to stop and see what the town has to offer or say to my self this is a place I would like to live. It looks run down and neglected. I also feel we need to have the state look at the drainage on Rt. 12....it runs down to East St and floods. I would also not like to see any type of multi homes built in the golf course. I would love to see that stay a golf course and be updated with a restaurant and store as in the past. 02	3/8/2015 5:45 PM
12	Get another eating place with a following downtown. Enlarge parking! FACADE REBATE PROGRAM to help owners to improve existing buildings. MORE LIGHT AT MAIN AND BROADWAY! Traffic light at Main and Broadway with TURNING ARROW!	3/8/2015 4:24 PM
13	1. Plan more community events to bring together the community. Block parties, community garage sales weekend, and downtown activities. 2. Focus on historical preservation of buildings and homes in the community.	3/6/2015 1:18 AM
14	what happened to the cops having lunch with the kids? they really enjoyed it and then it just stoped?	3/5/2015 10:19 PM
15	Make the bypass west of Rt.12 and take ownership of the 12 & 173 intersection - plow & salt please	3/5/2015 9:17 PM
16	The downtown area is basically an eyesore with that building on the corner vacant for years. The concrete is falling apart, flowers unkempt, flower boxes grow weeds, cracked sidewalks, and not enough parking since Pisano's takes over most of downtown Richmond, one can't even go enjoy other businesses in the evening because the parking situation is terrible, unless one wants to frequent Doyle's. No thanks!	3/5/2015 7:55 PM
17	I have no opinion on the tax questions but they were required to answer. I also had no opinion on question #22.	3/5/2015 4:00 PM
18	All things considered, knowing what I know now, I would not move to Richmond if I was looking to relocate. I am very disappointed and I cannot recommend living in Richmond to others.	3/5/2015 2:35 PM
19	I would like to see quarterly Town Hall Meetings with the Village President for the purpose of being able to ask questions and get straight answers without the meeting being public record.	3/5/2015 2:35 PM

20	<p>I feel most ingredients are in place for the ideal, small town feel in Richmond, but something is off. Perhaps instead of having 4 cigarette stores in a 1 mile stretch on route 12, we concentrate more on getting small businesses that focus on dining, recreation and modern shop, not only in the heart of downtown, but also stretching throughout 12. I believe the community would be more accepting and willing to attend community events if a little more thought was put into them. No offense intended at all because I know it's not easy, but Round Up Days is a shell of its former self, if it even occurs anymore. I honestly don't know. Committees need to be more detail oriented when planning these things. And if funding is an issue, then collaborate with the local schools for a fundraiser. I would be happy to donate a sum of money each quarter to my daughter's school, if it meant that a summer street fest or winter festival would be worth the time attending and would build the memories that a small town should build. I know a number of younger couples that I went to RB with that are settling in town and they all feel the same way. Also, the overall look of the town seems to have been ignored as of late. The sidewalk system is breaking down. This may be a little bit of a personal issue I have since I live downtown off of 12 and the sidewalk going south from my house is in pretty bad shape whenever I walk to Vans. And the sidewalk going north is just a blacktopped driveway blocked by used cars for a small portion. It is also an eyesore walking past that house that was moved and placed off of 12, that is now sitting vacant and the yard is completely out of control. Like I said, that might be a selfish point I am making, but I feel some attention needs to be paid to the details. Richmond has the potential to be an amazing small town, I think it just needs some tweaking to get the residents involved and caring more. I don't want to ramble on and on, but I would love to provide more feedback if you are interested. Please don't hesitate to contact me.</p>	3/5/2015 10:03 AM
21	<p>When we moved to Richmond 9 years ago, we fell in love with the 'small town America' feel. Strawberry Fest, parades and other street festivals were always fun to attend with the family. Now, all of those activities are gone and what street fests we do have are nothing but drinking fests. I know there have been efforts to bring people to town, like art fairs and the wine walk, but we need to do a much better job of bringing visitors to Richmond by giving them a reason to come - improving downtown will definitely help so we can bring back the All American feel that we remember. I would also like to see Richmond investigate the possibility of having a Park District to offer children, adult and senior activities, sports and classes.</p>	2/26/2015 11:12 PM
22	<p>I think the village should look to reduce the size of government, maybe an answer is to share services with other area villages. With the way taxes keep increasing the costs of this government is become to much of a burden on people, especially the senior citizens in this community. Also, look to reduce the costs of homeowners and business who want to make improvements to their property. Your permit fees are ridiculously high and results in home owners doing improvements without permits. This not only leads to some unsafe houses and businesses, but also, a loss of revenue to the village.</p>	2/26/2015 7:17 PM
23	<p>Maintaining "village of yesteryear" is killing the town. I work in McHenry and people only know Richmond for Paisanos and Olive Black. We need to encourage that type of business. Become a restaurant, specialty shop and park town. Antiquing is not what it was. We need tax revenue to support a rebuild of downtown and even expand it. Use Holland, Michigan as an example for a model downtown.</p>	2/26/2015 6:17 PM
24	<p>Need someone to enforce code violations, especially all the run down properties on Rt 12. Need a village administrator! Need to have money to enhance the park lands.</p>	2/26/2015 9:21 AM
25	<p>You need to fix up the sidewalks and downtown area as a priority!! Also someone really needs to get rid of your plow service as all I see them doing is sitting in thier trucks on the side of the road for hours and NOT plowing, and why do you need 2 guys in a snow plow truck? It appears that the village has an excess of money to pay for such poor service and/or the our village government does not care to look at these problems!!</p>	2/25/2015 7:47 AM
26	<p>I have lived here for over 30 years, you have promised us a by pass to this date, nothing has been accomplished. I think the town is going down the tubes for sure. Traffic is absurd in the summertime, it took nearly 2 years for the Hill Rd bridge to get replaced, now we are faced with railroad bridge to be fixed. You have no reductions for us senior citizens as in the water bill, we have to pay a surcharge for what., but you sure can shut someone off if we don't pay on time. Garbage same thing we have a new service because the previous was raising their prices what is this one doing the same thing. The streets in town subdivisions are in need of repair along with the sewer system, pipes are old and breaking in every street practically and takes forever to get the property owners landscape back to normal. (months) Taxes are way to high assessed for little property or matter a fact for all of our property WAKE UP RICHMOND</p>	2/24/2015 7:34 PM
27	<p>I think we have too many trustees for the number of people in the village. Also, I think we have too many public servants on the payroll, excluding police and fire. Why are there 3 people in the town hall office that serves only 1900 citizens? Our taxes are too high and this over staffing adds to my taxes!</p>	2/24/2015 6:38 PM

28	I could create quite a list of shortcomings, but won't. However, one of the most annoying situations is the lack of enforcement of city ordinances. Unless a resident complains-loudly-violations occur continually. I rated "Quality of Life" and "Community Appearance" HIGH, but there are WAY TOO MANY instances that need to be addressed to truly accomplish these attributes.	2/24/2015 5:26 PM
29	Infrastructure is failing in our village. The water and sewer mains need updating and the roads need repairing. The snow plowing is infrequent and slow. Usually my road is snow/ice covered.	2/24/2015 12:04 PM
30	There are plenty of parks in Richmond. They need to be maintained better. Also the Village needs a sidewalk ordinance. Also some of these questions need more answer options.	2/23/2015 12:13 PM
31	A facelift for downtown businesses would be such a plus.!!! And, new sidewalks and better parking would add so much , too.	2/22/2015 2:44 PM
32	we have a really nice family town but no one can tell by driving in when the first thing you see is a run down tobacco store. 5 tobacco stores for a small town? no one is going to bring a new business downtown unless the parking situation gets fixed first.	2/21/2015 11:06 AM
33	The downtown area needs a lot of improvement starting to look very unattractive its the last small town people see when heading north to WI and the first town people see when south into IL would really be nice if Richmond made a better impression because route 12 is very busy corridor if the curb appeal looked a lot better may Richmond would attract more attention	2/20/2015 9:43 AM
34	As the village grows, the sidewalks NEED to be fixed and extended. If it was easier to walk into downtown, more locals would patronise the businesses. Anyone north of 173 has a hard time, especially with children, strollers, bikes etc.	2/19/2015 3:23 PM
35	As mentioned above, our town is losing its reputation. With all of the new businesses coming in like smoke shops and shutting down of the big businesses and letting their vacancies just sit there, we are not what we once were. We need to keep our town historic and beautiful by bringing in productive businesses as mentioned above. I live here as well and our housing aesthetic quality has also decreased. As I see it, most homes here are rented now and the tenants are not keeping the property beautiful like it once was. I would like to see improvement upon that fact. We have beautiful historic homes within this town that are not as beautiful when the homes next to them are not kept up as they could be. We need to enforce this.	2/19/2015 9:55 AM
36	I don't think people living in older homes should have to pay the debt charge on the water/sewer bills. The cost should fall on the newer home developments. Any increase should also be applied to them. Something also needs to be done with Country Thunder. The event inconveniences the residents of this town.	2/18/2015 3:51 PM
37	Need for focus on the future not yesteryear bring in some conveniences so people can spend money in town dry cleaners, bakery, cvs.	2/18/2015 11:02 AM
38	Our town is dying. The route 12 north and south and 173 west entrances into town look junky. The downtown is cute, but there is no enough variety of businesses or consistent hours. The "Village of Yesteryear" slogan may have worked in the past when Richmond was know for its antique shops, but it is no longer relevant. Richmond needs to attract businesses that can bring life to the community and improve its tax base. Otherwise we are going to be a dying community..	2/18/2015 9:57 AM
39	We have got to get beyond the village of yesteryear, and start growing. Otherwise our infrastructure is going to continue to fall apart because we cannot afford to do the upgrades that are needed. Someone needs to mend the fence with Peter Bell and get him re-involved in growing Richmond. Look what he has done in Wisconsin.	2/17/2015 5:14 PM
40	Very disappointed with the maintenance of the park in the Sunset Ridge Subdivision. This park has had wasps nests, broken pieces, and no mulch for a very long time. It needs a lot of TLC. Also, the snow removal in the Sunset Ridge subdivision is poor. We have had neighbors told by the post office that they have to get a PO Box because their mailbox is not accessible. I totally understand it is our responsibility to keep our mailboxes clear, but when they village is not even plowing more than 1 lane wide through the subdivision that is not right. Rarely do they plow the entire width of the streets.	2/17/2015 4:30 PM
41	There needs to be a TIF proposed again to support the downtown infrastructure.	2/17/2015 3:31 PM
42	Thank you for a job well done!	2/17/2015 1:52 PM
43	s/b able to walk the entire length of town, use black top or concrete. Town s/b 5000 people. Metra serv. from Fox Lake by busing? Cut old trees down, before becoming hazard.	2/17/2015 12:48 PM
44	Property Taxes are far too high based on the value of the homes...too many foreclosures...homes do not reflect the taxes of this environment Cannot sell property	2/17/2015 10:30 AM

45	water and sewer bills are outrageously high.	2/16/2015 9:59 PM
46	This town is invisible! Cannot see your hand in front of your face at night. No directory for stores that exist. No parking when you do come downtown at night!	2/16/2015 8:36 PM
47	Richmond is very sad Town with no growth . Taxes here is very high here. I think taxes payers should get together and vote on it.....	2/16/2015 3:51 PM
48	Lower the taxes so we can invest in our businesses.	2/16/2015 1:19 PM
49	Water and especially sewer rates too high. Village officials do not hold KLM responsible for the upkeep of the roads in their phase where they are building. The binder coat is in poor shape and we as taxpayers will end up paying for roads sooner than we should. Traffic through downtown is ridiculous, just like it has been for years and you have done nothing about it. My goal would be to move out of Richmond due to poor management. We should not be paying for the sanitary which was built for a sub division that did not get built. The builder should have paid for it up front. A water tower was built improperly on the North end of town, now some residents need booster pumps to have decent water pressure. Adds to my electric bill every month.	2/16/2015 1:02 PM
50	Traffic problems continue to cause stagnation for growth and causes traffic and pedestrian safety issues. My thought is that this problem will never be resolved and this town will continue to slowly deteriorate.	2/16/2015 10:20 AM
51	Traffic is a major concern for us. It is very difficult to run errands on the summer weekends, (post office & Vans) because of the traffic. It is nearly impossible to turn left onto Route 12 from Golden Hawk/the Sunset Ridge subdivision. Please install a street lamp at that corner so guests can find the entrance to the subdivision at night. Also, improvement is needed at the intersection of Route 12 and Burlington Road (Hwy. P). It is very difficult to turn left onto Route 12 and the angle of the road makes it more difficult. Have someone direct traffic at that intersection during Country Thunder. Make improvements to the bike trail that runs through Richmond. Have a bike trail or sidewalk from Route 12 and Route 173 to one of the entrances of the Sunset Ridge Subdivision (along north side of Rt. 173 or east side of Rt. 12).	2/16/2015 9:43 AM
52	I love Richmond and as long as the town stays small, I will never leave!	2/15/2015 9:09 PM
53	Need more programs for the grade school children. After school programs they can enroll in. Daycare facilities for before and after school. Places to hold birthday parties for the young.	2/15/2015 5:20 PM
54	Please, please never again enter into an exclusive technology contract with any cable provider. We are grown ups and should have the right to choose from whom we will purchase our TV, Internet, and telephone services. Charter service is expensive and inadequate. They don't have to care because they are assured of the business. Wrong. Wrong. Wrong. Have to wonder who is getting free services for entering into that one. Never. Again.	2/15/2015 1:29 PM
55	I understand that video gaming brings in revenue for the village, however, with the gaming, tobacco shops and gas stations, it gives the village a tacky feeling without a family friendly atmosphere. I would rather see funds used for parks and recreation, village events and entities to promote a true village feeling and not a concept that just brings in money for the village.	2/15/2015 12:59 PM
56	traffic signal at one of the following intersections to Rt. 12- 1) Hill 2) Hunter or 3) Prospect. It is almost impossible to turn onto 12 at certain times of the day especially in the summer and on holidays!!!!	2/15/2015 10:53 AM
57	The sidewalks in downtown need repair they are horrible. Also the general look of downtown really needs to be cleaned up. The owners of the buildings need to be held accountable to keeping up the appearance of their buildings. It is starting to look really rundown.	2/15/2015 9:45 AM
58	I would like to see a Dunkin Donuts and a Walgreens or CVS in richmnd.	2/14/2015 1:52 PM
59	I am disgusted to see an electronic message board at the fire station, I believe it contributes to the trashy look of the village. I believe it is against the sign ordinance and you should be ashamed you let them have it! I think your police department went from friendly serving the community to very cold and impersonal in the past six months. Who ever the bald headed sergeant is needs a personality transplant. Public Works deserves a pat on the back most of the time for snow removal and keeping the streets clear. Village office staff is smiley and friendly, very helpful. Not sure why the fire chief sent out a letter telling us they were broke and needed donations, then gets a fancy new car and spends \$10,000.00 on a nasty sign and statue. I resent that the "condo complex" by Kuhn Rd. is nothing more than a trash dump full of non owner occupied units and low income housing. Thank you Mr. Brusak for that trash heap.	2/14/2015 9:22 AM
60	The first impression of the village coming from the south is the delapidated home on the west side. This needs to be condemned by the county and other properties within the village in need of repair need to be addressed. Property values are not rising with other surrounding villages and this needs to be addressed.	2/13/2015 9:34 AM

61	The village needs to rid themselves of all of the self-serving officials. They need to have officials with interest in the village and not their own pockets.	2/13/2015 8:03 AM
62	I think we need to do something. There is no reason I would purchase anything in Richmond. I purchase all our grocery needs either in Lake Geneva, Spring Grove or McHenry. There is nothing in Richmond for me to purchase for our children's school needs, clothing or anything else. I would like to see the businesses change in Richmond. Right now there isn't much I would keep, most of the businesses struggle because there isn't any reason to go to them. You also can't park any where and you can see anything. I'm not sure what you could do, but I do believe if the state would re-route Rt. 12 around Richmond, you could build more suitable and easier to get to stores to attract the types of business that could bring in revenue. Right now there is no reason to go shopping in Richmond. The grocery store doesn't have most of what we purchase, the new sandwich shop on Broadway and Rt.12 isn't open when I need to grab a sandwich on the way to work, the gas stations are some of the highest price gas around (other than the past 1 month or so), Off Broadway has coffee I don't drink but even if I did there is no drive through or parking. We need to move the center of Richmond west by Keystone Road and start over again. Properly develop the land with parking, shopping and other attractions that draw people. Things like lazer tag, and other things that draw people with families. Reasonably priced restaurants that are family friendly (non are around here). Out side of the restaurant on Broadway, there isn't one I would eat at. We need some chain restaurants and other types of entertainment. Right now we drive to other towns to go out to eat. That is about it. Thank you for asking.	2/12/2015 6:40 PM
63	Property taxes are generally too high, and not fair across the village. I realize that the village gets a small percentage and does not have control over the entire bill, but that is one reason new development is not happening. Also the quality of business that are in the village. We DO NOT need another tobacco shop. 4 stand alone tobacco stores within a village of 1900 people is excessive. It will not help attract new businesses	2/12/2015 4:08 PM
64	As a matter of public safety, could the two following situations possibly be rectified? 1) The illegally parked pickup truck, pointed south on route 12, at the SW corner of Broadway and Rt 12. 2) The car(s) parked in front of Richmond Classics, parallel to Rt 12, in front of the cars that are perpendicular to the building. Is there any chance that the promotion of a 50/50 sidewalk replacement program would lead to the repair of some of the sidewalks In the older section of town (west of downtown)? Public works gang generally does a great job. But, could they please grab a shovel and clean the drain inlets when they are covered? Prime examples Mill St across from post office and Broadway, across the street from Richmond Arms entrance.	2/11/2015 7:18 PM
65	change cruise night at Dog n Suds to a different night. The traffic it creates, along with the people heading Lake Geneva make Route 12 impassable on Fridays	2/11/2015 5:33 PM
66	The water/sewer rates are way too high. We understand the issue with the last development falling through but something has to be done. Eliminate vehicle stickers they are just another way to tax the residents. Maybe by eliminating the vehicle stickers the fire department Chief could have driven his "older" Tahoe a bit longer instead of purchasing a brand new one recently. That purchase was a huge waste of taxpayer money!!	2/11/2015 4:34 PM
67	Parking is a necessity if the downtown area is going to make it.	2/9/2015 11:43 AM
68	Yes, get rid of the no boats in the driveways, could be a source of revenue to sell yearly stickers to allow boats to be stored in one's own driveway?? Yes? No? \$\$\$\$	2/8/2015 7:41 PM
69	The Village needs to invest in Downtown in parking and making area look more appealing.	2/8/2015 12:59 PM
70	The Village needs to improve the aesthetic looks of the downtown area for it even to consider getting new businesses within the area	2/8/2015 12:34 PM